

Appendix A – promotional materials

Canstar Advertisement

Bill and Helen Norrie Library Information Session

You're invited to attend a public information session regarding the Bill and Helen Norrie Library. The project team will be gathering feedback and providing information on the proposed design for the new library.

Date: Wednesday, May 1, 2019

Time: 4 p.m. – 7 p.m.

Location: Pan Am Pool - Lobby Area, 25 Poseidon Bay

Format: Drop in, come and go



For inquiries or for those who require alternate formats or interpretation in order to participate, please contact the project team at **204-986-4243** to **City-Engage@winnipeg.ca**.



For more information and to fill out an online survey available until May 17, 2019, visit us at:
winnipeg.ca/norrielibrary



Bill and Helen Norrie Library Information Session

You're invited to attend a public information session regarding the Bill and Helen Norrie Library.

The project team will be gathering feedback and providing information on the proposed design for the Bill and Helen Norrie Library.

Information is also available online along with an online survey, available until May 17, 2019.

Date:	Wednesday, May 1, 2019	For inquiries or for those who require alternate formats or interpretation in order to participate, please contact the project team at 204-986-4243 or City-Engage@winnipeg.ca by April 24, 2019.
Time:	4 p.m. - 7 p.m.	
Location:	Pan Am Pool, lobby area, 25 Poseidon Bay	
Format:	Drop in, come and go	



Pan Am Pool digital sign display

Bill and Helen Norrie Library Information Session

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More information and
online survey available at:
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Appendix B – information boards

Welcome to the Bill and Helen Norrie Library Information Session

View proposed design

Ask questions

Complete a survey

Background

- The Grant Park Recreation Campus Plan and Feasibility Study was completed in October 2017
- The process to develop the plan included stakeholder and public consultation
- The plan determined the preferred location for the new library is at Grant Avenue and Cambridge Street
- This location was selected to fit with the surrounding neighbourhood and services
- The Class 3 Cost estimate for the new library is \$6.3 million (-20% and +30%)

What we heard about the Library

Preferred location at Grant and Nathaniel/North end of site

Disagreement between stakeholders about whether or not library should be stand alone building

Can the library be attached to Pan Am Pool?

Can the library include theater – compatible uses

Important to make clear which communities are being served by the library and other amenities

Outdoor reading room will need to be buffered from noise

Background

- The construction of the new Bill and Helen Norrie Library will involve relocating the River Heights Library, located at 1520 Corydon Ave.
- The current River Heights Library has shortcomings in accessibility, parking, and building condition.
- No decisions have been made yet regarding the River Heights Library at this time.



Design and Features

The proposed design of the Bill and Helen Norrie Library includes:

- Outdoor reading deck
- Naturalized prairie and oak area
- Bike racks at both entrances
- Pedestrian link
- Outdoor reading area
- Universal washroom
- New parking lot with 40 spaces
- Single floor layout
- 24/7 book return



NATURALIZED PRAIRIE & OAK GROVE



BACK YARD PATIO & TRELLIS



BACK YARD LAWN



FRONT PORCH READING DECK



FRONT PORCH READING DECK

Rooster Town Recognition

The City has been consulting with Rooster Town families to determine how best to move forward with the Grant Park Recreation space in a way that respects and honours the history of this place and those who lived in Rooster Town.

Recognition of the history of the site will be recognized through:

- Display of recorded images of photos of Rooster Town
- Collection of artifacts and books
- Listening station of interviews and recordings from Rooster Town
- Saskatoon berry fabric patterns and lighting features
- Steel and wood materials to reflect Rooster Town home building
- Aerial images of Rooster Town near entry
- Concrete seating feature at corner of Grant Avenue and Cambridge Street in Michif language welcoming visitors

Please note: Rooster Town families are involved in this process and the design elements of Rooster Town recognition may change following input from Rooster Town families.

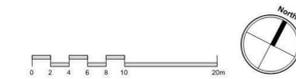
Map view



LEGEND

- PROPERTY LINE
- EXISTING SIDEWALKS
- CONCRETE SIDEWALK
- ASPHALT PARKING LOT
- INDICATOR PAVERS
- WOOD DECK
- CRUSHED GRANITE
- SOD
- PLANTING BED WITH WOODCHIP MULCH
- CONCRETE SEAT WALL
- EXISTING DECIDUOUS TREES
- EXISTING CONIFEROUS TREES
- SUGAR MAPLE (8)
- OAK (16)
- AMUR MAPLE (7)
- BLACK HILLS SPRUCE (13)
- DECIDUOUS & CONIFEROUS SHRUBS
- PERENNIALS & GRASSES
- NATURALIZED PRAIRIE GRASSES
- TABLES & CHAIRS
- BICYCLE RACKS
- PARKING LOT LIGHTING

- ① PEDESTRIAN ENTRANCE OFF GRANT AVENUE
- ② NATURALIZED PRAIRIE & OAK GROVE
- ③ ENTRY PLAZA
- ④ FRONT PORCH READING DECK
- ⑤ BACK YARD PATIO & LAWN
- ⑥ BIKE PARKING SHELTER, GARBAGE ENCLOSURE AND ELECTRICAL EQUIPMENT
- ⑦ PARKING LOT
- ⑧ PEDESTRIAN LINK



SITE PLAN

Outdoor views



View from the East



View from Grant Avenue

winnipeg.ca/norriehlibrary

Indoor views



Reception desk



Seating area



winnipeg.ca/norrielibrary

Bill and Helen Norrie Library

Thank you

winnipeg.ca/norrielibrary

City-Engage@winnipeg.ca

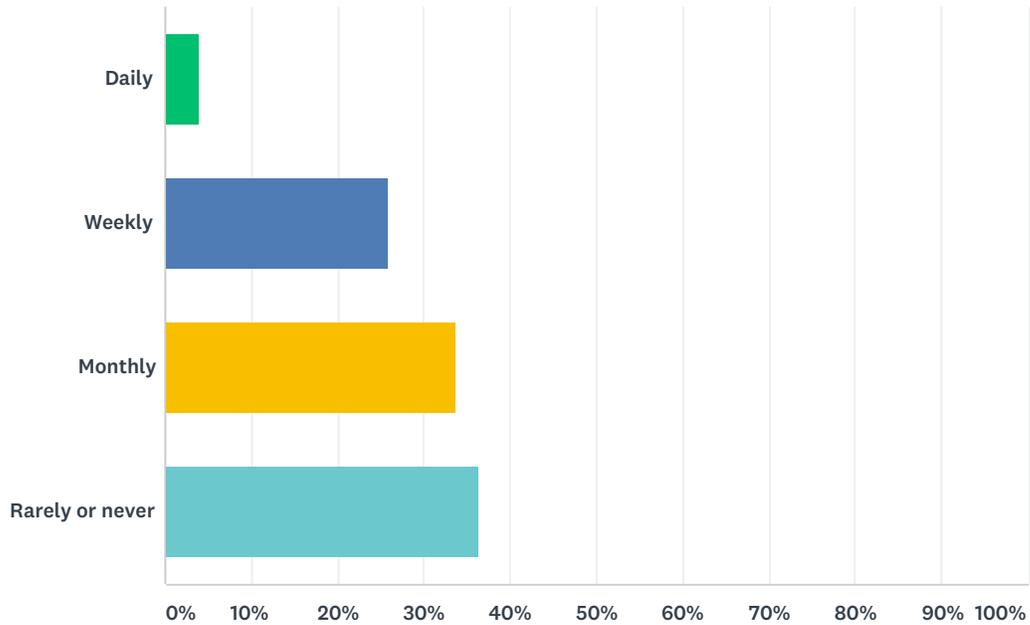
204-986-4243



Appendix C – survey results

Q1 How often do you visit the River Heights Library?

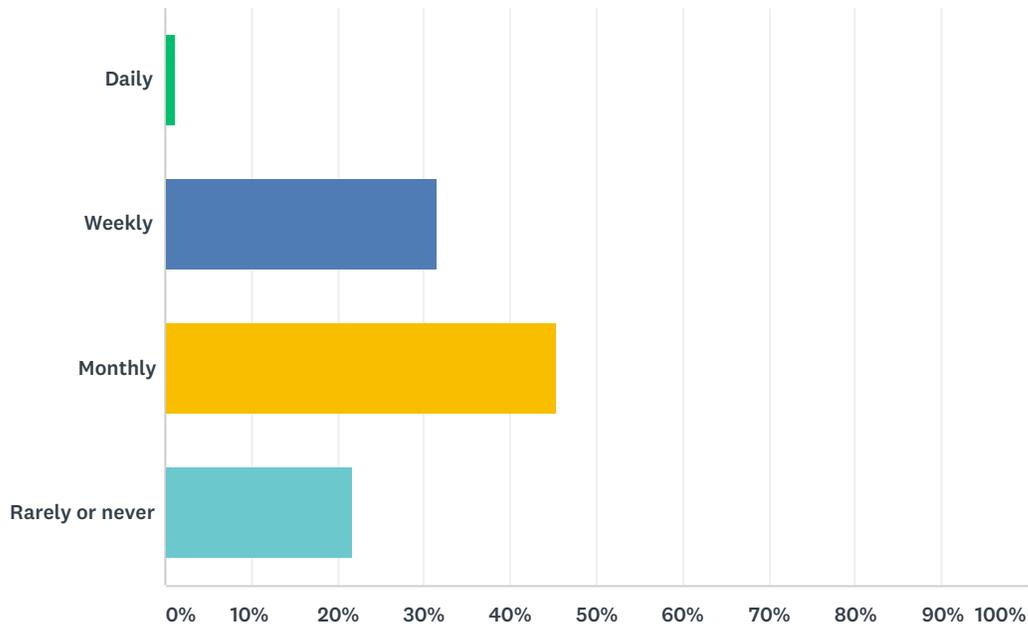
Answered: 154 Skipped: 3



ANSWER CHOICES	RESPONSES	
Daily	3.90%	6
Weekly	25.97%	40
Monthly	33.77%	52
Rarely or never	36.36%	56
TOTAL		154

Q2 How often do you think you will visit the Bill and Helen Norrie Library once it opens?

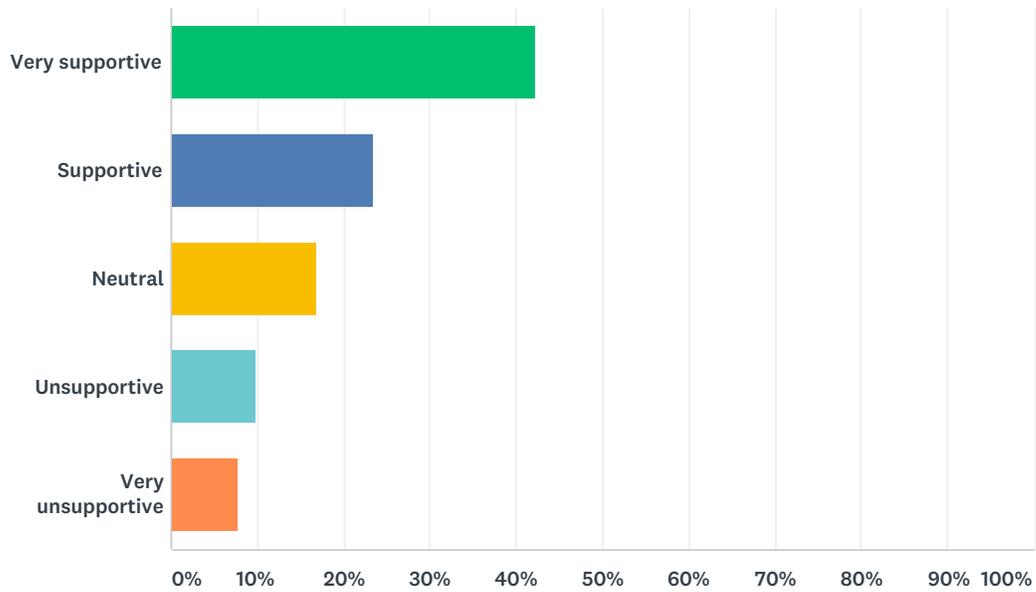
Answered: 152 Skipped: 5



ANSWER CHOICES	RESPONSES	
Daily	1.32%	2
Weekly	31.58%	48
Monthly	45.39%	69
Rarely or never	21.71%	33
TOTAL		152

Q3 Please provide your level of support for the proposed design for the Bill and Helen Norrie Library?

Answered: 154 Skipped: 3



ANSWER CHOICES	RESPONSES	
Very supportive	42.21%	65
Supportive	23.38%	36
Neutral	16.88%	26
Unsupportive	9.74%	15
Very unsupportive	7.79%	12
TOTAL		154

Q4 Why?

Answered: 126 Skipped: 31

#	RESPONSES	DATE
1	It is a beautiful looking design! I like the green space around it and the outdoor desks.	5/29/2019 1:01 PM
2	Haven't reviewed design	5/17/2019 8:55 PM
3	The extra space will be nice. Being all on one floor means that I won't have to park my stroller upstairs and carry my baby down. I noticed the deck area around part of the library. I hope you consider using something like composite decking so that it can be enjoyed for a long time. I'm sure that there is space for displays like they have currently at the library. I often only have a small window of time to look for my books and they have such wonderful monthly displays of different books that I can quickly look at that are conveniently located very close to all the new books and Express books before my children are dragging me to the children's department. I also hope that the new library will be getting more books to fill all those new shelves. I was a little disappointed when Charleswood opened and their shelves looked bare. I hope you consider spending some of the money on buying more books for the library.	5/17/2019 8:33 PM
4	The design looks very thoughtful! I like that there will be spaces for everyone (it's accessible), young and old; outdoor space looks great. I'm excited!	5/17/2019 10:34 AM
5	Libraries are important for everybody. Necessarily that all areas become accessible to all.	5/17/2019 10:33 AM
6	Great location, better facility.	5/17/2019 10:32 AM
7	I feel like input given at the consultations was not taken into account. Traffic will be even more congested and parking spots at the Pan Am pool and clinic already at a premium. I am able to walk to the current location but will have to drive to the new location or take two buses. River Heights is the 4th busiest branch and 40% of users walk to the current location. Will this continue?	5/17/2019 10:32 AM
8	I like this [River Heights Library] location. It's green for me in that it is walking distance.	5/17/2019 10:29 AM
9	Have not seen design...out of Canada for past month.	5/16/2019 4:20 PM
10	Modern, efficient use of space	5/16/2019 2:05 PM
11	Libraries are essential public services that are needed in all communities. Gathering people and creating healthier communities is needed in every city.	5/16/2019 11:36 AM
12	A multi-use space will build on the already busy athletic centre, drawing even more community members into the area. The location is a hub for cyclists, pedestrians, bus riders and drivers - making it easy to come and go. The library can be a resource for local community groups, as the Wpg Public Library system has a free/no fee policy for meeting space. Love it.	5/16/2019 8:54 AM
13	Fully wheelchair accessible	5/15/2019 7:31 AM
14	I love how the design honours Rooster town, which once existed on that site.	5/14/2019 12:00 PM
15	Too far away to walk to	5/13/2019 2:45 PM
16	I do not think universal bathrooms are appropriate in public facilities frequented by a cross-segment of society. Certain cultures will not approve nor will adolescents feel comfortable and neither will the senior population. At the present River Heights has one universal bathroom for the public and one universal bathroom for the staff. To clarify, that is one stall in each of these bathrooms and the public and staff have had these unpopular configurations for years. A new library should be an improvement not the same-old or in this case, worse. I understand the awkwardness our transgendered community is faced with. Is it feasible and politically correct to supply a separate facility to assist with their discomfort and safety?	5/13/2019 2:20 PM
17	I think the recognition of Rooster Town is very neat. As well the architecture seems like it will provide a nice open and clean environment to work or read. This seems to mimic a lot of features of the current Canadian Mennonite University Library which has become quite crowded. It is important to recognize the role Libraries have become to play, as a place for studying and work rather than just reading. This seems to do that.	5/13/2019 1:13 PM

Bill and Helen Norrie Library

18	A big improvement over the current one.	5/13/2019 11:29 AM
19	It fits the neighbourhood! Thank you for paying homage to rooster town as well. Some of us now live in the neighbourhood, as fortunes have chanegd for our nation.	5/13/2019 11:15 AM
20	Accessibility	5/13/2019 10:50 AM
21	It looks bright and attractive and has lots of parking.	5/13/2019 10:45 AM
22	It just won't do. You need armed personnel at the door to screen everyone that is on the property. If it's mandatory for Millenium it must be mandatory for Bill and Helen Norrie.	5/13/2019 10:42 AM
23	- I like the field, but it should be slightly bigger. - I don't like the roof, the windows should be even on each side. - there should be 1 more bike rack. -Too much seating outside. Instead of so many chairs, build more little hiding places to read in - like little rooms surrounded by bushes and grasses on each side.	5/12/2019 12:42 PM
24	On Page 7 (of 9) of the PDF file "Storyboards 20190411.pdf" I don't like the pitched roof because it looks like nearby Churches and it doesn't "respect" the previous River Heights Library design. The River Heights Library was my first public library that I visited since 1969 (age 3). I will miss the old bldg. Hope it _doesn't_ get turned into some daycare or other awful reuse.	5/11/2019 11:19 PM
25	The outdoor areas look great. One of the problems with the current library is that the children's area is downstairs, so it was always a problem with strollers etc.	5/11/2019 9:48 PM
26	have not seen the details on budget and timeline. it winnipeg, it will cost more and take longer. its what you do.	5/11/2019 9:26 AM
27	The library will be a community hub. A place you go and stay for a bit. Not just a place you run in to quickly pick up a book.	5/11/2019 7:26 AM
28	It is great to have it close to Pan Am pool	5/10/2019 2:51 PM
29	This larger will be bigger and closer to my home	5/10/2019 2:43 PM
30	Love the recognition of Rooster Town and the universal bathrooms.	5/10/2019 1:14 PM
31	Concerned about the size and traffic as I live across the street. I was away for May 1 so am just getting involved now.	5/10/2019 12:39 PM
32	Support everything but the washroom plan	5/10/2019 9:44 AM
33	Poor Location because of the confined land area. Why was the area south of Grant Park Hockey rink not considered? Bigger area to provide more services.	5/10/2019 12:12 AM
34	Love Bill and Helen Norrie	5/9/2019 10:31 PM
35	The current branch is stuffy and un-lit.	5/9/2019 4:26 PM
36	The design seems to fit/blend with the site and is at a busy intersection - easy access to bus routes/bike paths - inviting to passers by and local residents to visit / make use of the library facilities. interior design looks very accessible for all, on one level. No problem with universal washrooms	5/9/2019 3:25 PM
37	Better parking and lots of great windows and reading spaces	5/9/2019 3:09 PM
38	Move is much further away then the current location. There will be many more students with the high school so close. There does not appear to be enough study space/tables, just chairs which is not helpful. Open concept means there is more noise and it will echo.	5/9/2019 2:30 PM
39	Who reads actual books anymore? Fix the roads instead!!	5/9/2019 1:44 PM
40	Accessibility	5/9/2019 1:28 PM
41	it is greatly needed	5/9/2019 1:06 PM
42	I really like the idea of using the library to recognize the history of Rooster Town.	5/9/2019 12:53 PM
43	It will be more accessible to more diverse segments of the area. It is easily accessible by bus. Many of the less affluent residents of River Heights either live nearby or are used to visiting the pool and the shopping centre.	5/9/2019 12:47 PM
44	I would be very supportive but the photos didn't show very many books. Without seeing that I can't say for certain how I feel about the design.	5/9/2019 12:46 PM

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45	Libraries are essential public spaces for communities. They are a gathering place, a place for sharing and acquiring knowledge and for overall development (especially for our youngest Winnipeggers!)	5/9/2019 12:26 PM
46	Inclusion of parking spaces, outdoor reading area, single floor design.	5/9/2019 12:23 PM
47	Not sure about additional parking lot when there is already one next door for Pan Am and Clinic	5/9/2019 12:23 PM
48	Demolishing a legacy forest in the city to add more paved parking in an area that is quickly turning into a concrete jungle is an abomination in a time requiring climate sensitivity to development. A parking structure should be included to reduce the footprint if parking is a significant requirement for this library.	5/9/2019 9:04 AM
49	The selection of this site, the cutting down of the Pan Am forest & the building of a surface parking lot is unconscionable.	5/9/2019 8:58 AM
50	The site is inappropriate for development.	5/9/2019 8:55 AM
51	Universal washrooms do not have to accommodate everyone or any gender in a shared space; it simply means that no washroom is designated for a particular gender. I would only be very supportive of this design if the washrooms were individually enclosed spaces as they are in hospitals.	5/8/2019 9:02 PM
52	It appears to be a modern design. I like that it is accessible. I also like the setting.	5/8/2019 4:27 PM
53	The area allotted for children is extremely small. The designers should take the time to review some of the newer libraries in Markham, a suburb of Toronto. They all have large and well equipped children's play areas, and based on our experience, these areas are extremely well used. They become a popular destination for young families. The current design of our new library seems to have missed a significant opportunity to engage children at an early age.	5/8/2019 2:00 PM
54	The existing River Heights Library is extremely difficult to access requiring parking on a very busy street (if you are lucky enough to find a parking spot). The new location will be much better, even though it is farther away from my home.	5/8/2019 12:52 PM
55	The design is fine, but the building should be attached to the pool. If you want people to use the library then make it easier to access. Its a long walk from the south parking lot the library, and if you have half the kids at the pool, are you supposed to load the other half into the car to drive a block. Or are you supposed to load up the library parking lot with people going to the pool.	5/8/2019 12:08 PM
56	The path from the door of the library to Pan Am Pool is slightly too circuitous. Where the two paths which connect these buildings converge (near centre of the library parking lot) they should connect. Or perhaps only offer one, direct path to not have too much paving.	5/8/2019 9:07 AM
57	Library may be fine, but Cambridge and Grant a nightmare because of Winnipeg drivers	5/7/2019 11:59 PM
58	Perfect location near pool, playground and school. It will enhance the quality of our lives here. I like that there is MPR as well as tutorial rooms. I would use the tutorial rooms. Great location for several buses. Great use of light. Increase in parking lot spaces. Make sure there a plenty of chairs in the large spaces. Ensure spaces for children,adolescents seniors are user friendly. We have a lot of children,teens and seniors in our neighbourhood. Canadian Tire has a new playground so families will now visit the library and the playground. A whole day to play and read. Bravo! Include indigenous and metis art to remind us of our history.	5/7/2019 2:48 PM
59	It will no longer be within walking distance. Sadly. I am disappointed that yet another service will have to be driven rather than walked to in River Heights	5/7/2019 1:01 PM
60	I love this new location.	5/7/2019 11:59 AM
61	Because my dad designed it and I love books!	5/7/2019 11:59 AM
62	Bathrooms must not be unisex. Safety reasons for children and everyone.	5/7/2019 11:57 AM
63	Great looking building	5/7/2019 11:56 AM
64	large open areas	5/7/2019 11:56 AM
65	It seems to have everything the current library doesn't,	5/7/2019 11:55 AM
66	Use library services regularly. River Heights - books, holds, etc. Millennium Library for courses, presentations, films, etc.	5/7/2019 11:54 AM
67	Modern	5/7/2019 11:54 AM

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68	Better location	5/7/2019 11:53 AM
69	Universal bathroom has got to go. More space devoted to books - i.e. purpose of the \$6 million. Some more trees.	5/7/2019 11:53 AM
70	My kid and I love to go to libraries. The new location of the library is very accessible to schools and most of the homes. More parking spaces is another plus. I am looking forward for a safe environment for everybody.	5/7/2019 11:52 AM
71	I like the location. It is near to home. My mom will no longer have difficult with parking.	5/7/2019 11:51 AM
72	Live in the neighbourhood	5/7/2019 11:50 AM
73	I support the concept of a library but not the expense of open space. City planners need to understand the visual appeal of open space. The rest or peace experienced by being able to look into a distance without having a building obstructing the experience. Will there be any large open space left in our city? Even our largest parks are getting larger buildings, i.e. Assniboine	5/7/2019 11:49 AM
74	More parking available. Bright, airy, more spacious environment. Good location.	5/7/2019 11:47 AM
75	Convenient location, parking, accessibility	5/7/2019 11:46 AM
76	Accessibility, excellent location for transit, walking or vehicle, various design features	5/7/2019 11:45 AM
77	River Heights library is a bit tired. The new plans seem brighter and more welcoming.	5/7/2019 11:44 AM
78	Existing location is too small and lacks accessibility. Like the synergy of the new location with other civic amenities.	5/7/2019 11:42 AM
79	Couldn't tell what the children's area would look like but based on other City renos I am hopeful.	5/7/2019 11:41 AM
80	I am a resident of River Heights and find the current library dated and small. The proposed library has a lot to offer for all members of the community.	5/7/2019 11:40 AM
81	Thoughtfulness shows in canvassing the area and including respect for library. Interesting use of various trees appreciated.	5/7/2019 11:39 AM
82	I think it looks great. I love the outdoor reading area. Great idea for families.	5/7/2019 11:38 AM
83	I think that other people will like it but I will rarely go to it. It is too long a walk but I think other people will really like it.	5/7/2019 11:36 AM
84	Good location even though I live on Queenston Street, a block from the River Heights library. New building looks impressive.	5/7/2019 11:36 AM
85	accessibility, community resources, lighting, outdoor features, a meeting place, outdoor features, services	5/7/2019 11:35 AM
86	No way you should be building a surface parking lot and huge building ruining this site. There are all kinds of existing commercial spaces in the area.	5/7/2019 11:34 AM
87	Better location and access	5/7/2019 11:31 AM
88	I think the design is beautiful but am not happy about the new location. River Heights is a community library that is easily accessible with small children on foot. Its new location at the crossroads of a busy intersection that is further away from the large bulk of River Heights is disappointing. We will now have to drive to the library.	5/7/2019 10:42 AM
89	The library is very small and doesn't meet the needs of the community, and I do have family who live in close proximity to this library.	5/7/2019 9:42 AM
90	It really fits into the neighbourhood! On a bus route. Near the park. So great.	5/6/2019 8:28 PM
91	Nice design	5/6/2019 1:54 PM
92	Too much space dedicated to outdoor spaces which will be unusable all winter. Should just make the interior larger so there is more space for actual books and include some extra reading areas indoors.	5/6/2019 10:11 AM
93	for our kids and there vkids	5/5/2019 3:27 PM
94	Don't live in the area.	5/5/2019 2:13 PM
95	Never heard of it	5/5/2019 9:36 AM
96	attractive very calm looking	5/4/2019 7:27 PM

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97	The Public Library is one of the greatest free services . The City of Winnipeg has to Offer.	5/4/2019 5:15 PM
98	Because currently ... from what we can see of the concept drawing, there is a large spot at the edge of the parking lot for a covered bike area and garbage bin ...which is closer to the door than any parking spot for anyone with special needs. And who knows where the city will decide to put electric car plug-ins - we hope it won't be closer to the door than special needs parking. As well, we can't enlarge the drawing to see the inside of the library and whether there is an accessible washroom like the one at the Canadian Museum for Human Rights with a raised spot to change incontinent adults with special needs. It should be standard for all new civic buildings to have these washrooms and it should be a priority to renovate existing public buildings to put them in. As well, instead of the building being parallel to Grant Avenue, we would rather see it shifted around to be parallel to Cambridge Street. This way the parking lot could be tucked behind it which would make both the library - and the accessible playground beside it - more accessible for people living with disabilities.	5/4/2019 4:26 PM
99	Because the poor northwest end of the city is never considered for new projects. There are many schools in the area but few and outdated libs	5/4/2019 9:21 AM
100	I love the Library	5/3/2019 7:05 PM
101	The new library will be too far from my house. I currently walk or bike to the River Heights library frequently in the summer, but I will likely no longer do that.	5/3/2019 6:51 PM
102	Location and the prospect of its design.	5/3/2019 1:18 PM
103	I use Pembina Trails Library weekly. I support libraries in general as an important component to a healthy community.	5/3/2019 8:16 AM
104	River heights needs a new library with modern services. I grew up just a few streets over on Montrose and would have loved to have this available when I was younger. I'm also very supportive of the pan am campus idea, as I think it will bring a lot to the neighborhood.	5/1/2019 3:15 PM
105	The River Heights Library is accessible via quiet streets on a bicycle; the new library's location is at the intersection of two very busy streets that are very unpleasant to travel on.	4/27/2019 11:38 PM
106	We live a block away from the current location of the library. We love the location and enjoy walking to and from with our young daughter.	4/26/2019 5:20 PM
107	Why not increase the thermal efficiency of the Pan Am pool structure by cuddling up to it?	4/25/2019 11:13 PM
108	It would be a larger, newer facility with better accessibility. There would also be more space for studying, programming and collections	4/25/2019 11:44 AM
109	Larger size over current River Heights Library is great. Design looks great. Location near Grant Park mall and Pan Am pool is better and more accessible for many.	4/25/2019 10:34 AM
110	The design is "nice" but not future forward. The administration and council should think about the legacy they want to leave for future generations using this space. Are you creating something that is "okay for today" but will need to be modified significantly in order to even be used in the next handful of years?	4/25/2019 10:32 AM
111	I never use the physical library anymore. Money would be better spent on upgrading and improving the online book site and available collection.	4/25/2019 10:24 AM
112	I enjoy all the natural lighting that will be provided by the numerous windows!	4/25/2019 10:20 AM

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113	It looks great. I live right down the street so it will be convenient. BUT : I am worried though about increased traffic - Grant at Cambridge is a dangerous intersection because the north-south traffic light is short and cars go around each other to go north and south if a car ahead in line at the intersection is waiting to make a left turn. As well, I am concerned about much more litter and garbage in the area. I have noticed more incidents of shopping carts filled with clothes or debris left on the boulevard, and fast-food wrappings and cups / cigarette packages / empty drink bottles / beer cans littering the street. I am concerned that more people in the area will leave more garbage. Please make sure there are many large and inviting garbage and recycling receptacles all around the area. Right now, there is only a garbage / recycling receptacle on the north west side of Grant at Cambridge. All around Pan-Am pool there is one stone garbage container (no recycling) at the entrance to the building. Not good enough. Also, please dedicate staff to keep the Pan-Am grounds clean, including immediately getting rid of shopping carts with clothing, garbage and BLANKETS left behind. Yes, I believe people are sleeping among the pine trees close to the Cambridge at Grant near Poseidon. I walk to Pan-Am Pool every morning through the field from Grant at Cambridge and I see clear signs of "residence" in the field. I don't care if people sleep there - I am very much bothered by leaving trash and household belongings behind.	4/25/2019 10:12 AM
114	the existing River Heights library is woefully inadequate, anytime a new library is built is a win for the community	4/25/2019 10:11 AM
115	The conceptual architectural design is dull and uninspiring.	4/25/2019 10:10 AM
116	It looks beautiful, having it next to the Pool will make it even more accessible and people will use it more. For example, taking your kids to swimming lessons at any time during the day would make it a great place to pop into before or after. I feel as though even I would use this library more when I visit the pool for a swim on the weekend or in the summer (I'm a teacher).	4/25/2019 10:07 AM
117	Good location	4/25/2019 10:07 AM
118	Libraries are awesome and offer great resources	4/25/2019 2:54 AM
119	It looks like there will be more functional space for patrons and for programming.	4/24/2019 4:25 PM
120	It's another glorified warehouse designed to keep costs low and to offer no practical benefit to citizens who wish to use it as a commons space.	4/24/2019 2:29 PM
121	The overall layout looks nice. The main library collection area looks small. I hope that that the new library can house a large collection of books, magazines and other material.	4/24/2019 8:29 AM
122	I've been told that there will be only one person checking out books at the desk. There are often times when I have to wait in line at River Heights because there are so many people wanting to check out and that is with three staff doing check outs. I'm not sure why you think having just one person at the desk will be sufficient? I was also told that there will be additional self check machines. I hope they work more consistently than they do right now. Half the time they don't work properly.	4/22/2019 4:47 PM
123	I'm not sure about the gabled roof - it looks a bit like the old hockey rink at Grant Park. I do, however, like all of the glazing.	4/18/2019 10:56 AM
124	Absolutely does not fit into the idea of a "recreation campus" at all. This is a building shoehorned in to extra land, without considering the needs of walking, parking, proximity to the pool, anything. The parking lot will be filled up instantly during large swimming events. The proposed driveway/approach is regularly blocked by cars queuing up for the stop sign.	4/18/2019 1:28 AM
125	The design looks great, but we can currently walk to the River Heights library from our home. We wouldn't be able to walk anymore to the new location.	4/17/2019 8:01 PM
126	The layout looks nice and usable. I appreciate the recognition of Rooster town.	4/17/2019 2:35 PM

Q5 Do you have anything else you would like to add?

Answered: 83 Skipped: 74

#	RESPONSES	DATE
1	Please have lots of plants like the Charleswood Library.	5/29/2019 1:01 PM
2	The only thing that I would like to see and I'm sure other parents with small children would like to see is a drive through type book drop off. It's very difficult and time consuming to gather my three young children out of the car just to return my books. If there was a way to drive up and drop them in a chute, that would be very convenient for parents and others who stop by when the library is closed. The only other suggestion would be a coffee shop in the library. We mothers love our coffee and to be able to get a coffee while visiting the library for programming or just because would be a great addition to this space.	5/17/2019 8:33 PM
3	Thank you for including non-gendered restrooms! Fantastic idea.	5/17/2019 10:34 AM
4	I would like to see a quiet section closer to the library entrance which would be accessible for those with mobility issues and seniors. It is difficult to find a quiet spot in the current facility to read lengthy articles in the Globe and Mail for examples which require some focus/concentration. Encouraging users to be respectful of others by not talking loudly would be helpful although it goes against the current trend. Some people like to read in the library.	5/17/2019 10:32 AM
5	Don't close this library - really!!	5/17/2019 10:29 AM
6	None	5/16/2019 4:20 PM
7	Thank you for improving this Library	5/16/2019 2:05 PM
8	Please have adequate bike parking, there is nothing more frustrating then going somewhere and there not being any or enough bike racks.	5/16/2019 11:36 AM
9	Clean new great. Great location	5/15/2019 7:31 AM
10	I love that open piece of land on Grant but do believe it's a good location for a library. Will miss the old location where I spent many days as a child.	5/14/2019 4:14 PM
11	The universal washroom is the way of the future. It will be safer and more accessible for all library patrons.	5/14/2019 12:00 PM
12	Just renovate the old library and put in a childrens play area in the basement	5/13/2019 2:45 PM
13	I suspect circulation at River Heights will greatly increase with their new faculty. Please accommodate this increase with Wednesday openings and an increase in staff not a reduction in staff?	5/13/2019 2:20 PM
14	Within the building, a bistro or cafe would be incredible as it would provide a service for convenience, not much around the area. I use the Canadian Mennonite University Marpeck Commons frequently, having a cafe there for long work sessions is ideal. As well, single person desks would be great for studying and working, in addition to multi person tables. I hope there are open table areas to bring a laptop and work.	5/13/2019 1:13 PM
15	PLEASE make it safe cause people brings dogs to the library. Which is great. I just want to be able to put my bike somewhere that a dog is not.	5/13/2019 11:15 AM
16	I hope you can get it started soon.	5/13/2019 10:45 AM
17	- You should build a tree house on the side of the library by the field.	5/12/2019 12:42 PM
18	The location is much improved over the two previous proposals: * Lipsett Hall on Kenaston (now demolished) * Taylor & Nathaniel (poor transit access) I like the new location, but that's about it.	5/11/2019 11:19 PM

Bill and Helen Norrie Library

19	- Consider designated wagon/stroller "parking" so parents have somewhere specific to leave them, so they're not left in random aisles. It can get congested. (in the current library they're often left in the tiny lobby). - The current children's area at RH library has child-sized toilets, which is really helpful. I hope the new library still has this. - Please keep "screens" to a minimum in the children's area. E.g. computers that can access the library catalogue, but not be used for social media, video games, etc. - Please have more bike racks than the current library, and place them somewhere very visible.	5/11/2019 9:48 PM
20	specific gender bathrooms please	5/11/2019 9:26 AM
21	I would like to see this library to have one access point to pan am.	5/11/2019 7:26 AM
22	The proposed design has a VERY generous foot print, a 2-storey building would be just as good but would leave more park space intact. GREEN space is invaluable! we need it to breathe. With the recent development of Parker Land and the Walmart construction , the green space in our neighbourhood has shrunk dramatically!	5/10/2019 2:51 PM
23	no	5/10/2019 2:43 PM
24	Really looking forward to the new library opening!	5/10/2019 1:14 PM
25	I think it is too large. Community libraries should be cosy and friendly. I am older but am a professional librarian and managed the River Height library in the 60s for about a year.	5/10/2019 12:39 PM
26	Create Multi Purpose locations. Combine a Library, new hockey rink, other activities into one zone. Maximize the land better. Another waste of land is the Allard arena, library & old police academy!	5/10/2019 12:12 AM
27	no	5/9/2019 10:31 PM
28	Nope.	5/9/2019 4:26 PM
29	I strongly support the library being named "Rooster Town Library". I respect both Helen and Bill Norrie for their contributions to the city and realize they were long time residents in the area. The city was rather callous in removing Rooster Town residents, many of whom were Métis families. In the spirit of reconciliation it Seems to me more appropriate to name the library Rooster Town Library and search out an alternative way of honouring the Norries contribution to the community.	5/9/2019 3:25 PM
30	There m=needs to more multi-use function and increased open hours and days - esp. 7 days a week.	5/9/2019 3:09 PM
31	Hope there isn't too much glass as it makes the space way to hot to study in.	5/9/2019 2:30 PM
32	Fix the streets!	5/9/2019 1:44 PM
33	I see the libraries picking up the slack from community centres in the city. the community centres are doing a fantastic job of making sports and physical recreation accessible to all Wnnipeggers. The libraries are positioned to do the same for the arts. I hope the Bill and Helen Norrie branch will be VERY accessible to all. I hope there will be generous availability of computers and staff to assist with their use, lots of programming relevant to Winnipeggers. I hope the staff will be well trained in ways to be both safe and welcoming (as in Halifax public library).	5/9/2019 12:47 PM
34	Very excited for this new and inviting space!	5/9/2019 12:26 PM
35	Would be nice to see the facility take on sustainability - recycling bins in place indoors and outdoors.	5/9/2019 12:23 PM
36	Removing the 1967 Pan Am Games legacy forest for a parking lot shows lack of respect for those volunteers, shoddy project design and and sensitivity for the area.	5/9/2019 9:25 AM
37	There needs to be more consideration for the larger area and the amount of surface parking that exists. It detracts from the quality of this urban neighbourhood.	5/9/2019 9:04 AM
38	There appears to be lots of commercial property in the area that could be developed or re-purposed for this initiative. There a ±2000 surface parking spots within a 3 minute walk! If you cannot build a surface lot downtown, why can you do it here. The City needs to lead the way in sustainability and this project flies directly in the face of a progressive society.	5/9/2019 8:58 AM
39	Strengthen and use existing services. Think building up, not out! I'm no tree huger but stupid is stupid, don't waste space.	5/9/2019 8:55 AM
40	No.	5/8/2019 9:02 PM
41	I live on Cambridge and I am concerned about additional traffic.	5/8/2019 4:27 PM

Bill and Helen Norrie Library

42	We have visited the new library in Transcona, and we're very disappointed to see that little area was devoted to young children. They need an area away from the main book stacks to engage with toys, childrens' books, learning centres, etc. in a boisterous manner.	5/8/2019 2:00 PM
43	The floor plan is nice but it looks as though there will not be enough room for the book shelves. At first glance there seems to be lots of space allocated to tables and chairs but not much for actual books.	5/8/2019 12:52 PM
44	City should be always looking a multi purpose opportunities, rather than creating little silos of individual groups that are fighting for funds.	5/8/2019 12:08 PM
45	Sorry I missed the meeting. Please include a coffee shop or lunch bar. This would attract seniors and maybe teens as well. Also a gift shop with shwag related to reading/literacy would be popular like the library downtown, Friends Shop. Also I am retiring and have a lot of educational books of use to teachers. When should I donate these? Some are textbooks. Please advise: *name* *phone*. Thank you for naming it in honour of two great Winnipeggers. Helen as a librarian must be touched. I would volunteer for citizen's committees for community input. I will retire in June. I have been on previous committees. I live across the street. Thank you so much for all of the work to make this library a dream come true for so many seniors on Grant who bus. Please make a great collection of Graphic Novels for the Teens in the neighbourhood. Plan for I love to read events in collaboration with the schools in the neighbourhood. Thank you for involving us in a survey. Libraries in Winnipeg are awesome. Keep up the great work!	5/7/2019 2:48 PM
46	Very sad it will be moved to a distant location	5/7/2019 1:01 PM
47	Don't support the new washroom design. Want male/female bathrooms. Would not bring my children there to use bathrooms. Also, want teen area, not just children.	5/7/2019 11:58 AM
48	Need any volunteers when moving? or for operation?	5/7/2019 11:50 AM
49	Only 2 handicapped parking spots? Look at the average age of people attending today. What about caregivers and children? What is distance for parking spot to building entrance in Winter? Encourage bike users with valet parking - garbage, bike parking in line at soccer games and football games. Same area?	5/7/2019 11:49 AM
50	Should be open 7 days a week. Libraries are becoming more popular.	5/7/2019 11:46 AM
51	If this library were actually attached to the swimming pool we would come all the time. We love the concept of the pool/library at Sargent Park but we aren't at that pool very often. Especially in the winter, going out in the cold to either walk to the library or go to the pool parking lot then driving the car to the library parking lot will be just unpleasant enough to keep us from bothering. If there was an indoor walkway or it was part of Pan Am we would love it.	5/7/2019 11:44 AM
52	Limit parking - there's already a massive lot on site. Most residents walk/bike/bus to existing libraries and are able to park on street when driving. It's sad to see a new parking lot on the proposed site.	5/7/2019 11:42 AM
53	Thank you for this investment in this vital community service.	5/7/2019 11:41 AM
54	I came by public transit. There should be better signage to direct to the event.	5/7/2019 11:39 AM
55	Will there be access to online material for checking out books?	5/7/2019 11:38 AM
56	No	5/7/2019 11:36 AM
57	educational sessions and public reading of new books like McNally does. Places to post notices of community events.	5/7/2019 11:35 AM
58	That could be developed or repurposed to suit this facility.	5/7/2019 11:34 AM
59	Looking forward to it opening	5/7/2019 11:31 AM
60	Yes. For real there are always dogs tied up outside the current library. I don't ride my bike and park next to a dog. I have seen dog lockers. Like little kennels. That would be cool. Keep everyone safe and cool.	5/6/2019 8:28 PM
61	people of winnipeg my name is *name*	5/5/2019 3:27 PM
62	an outdoor space for people to come and read and enjoy the outdoors	5/4/2019 7:27 PM
63	Before fore ground Breaking do ask for a bit more Public input before council begins construction. *name* Winnipeg, PH: *phone*	5/4/2019 5:15 PM

Bill and Helen Norrie Library

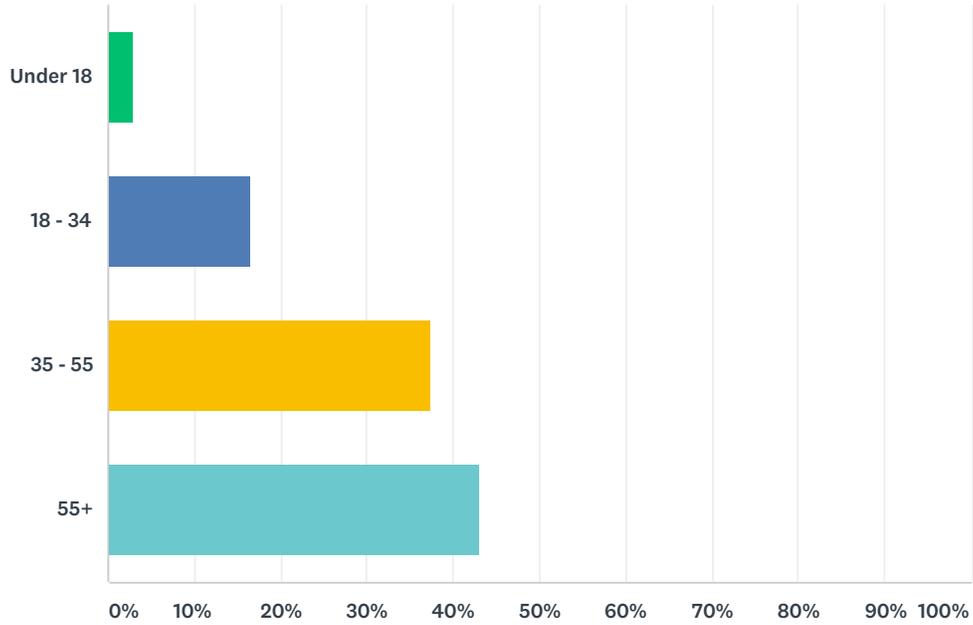
64	Why was this location chosen	5/4/2019 9:21 AM
65	Remove the security searches at Millennial Library. have on site wandering security/off duty police if you need but stop harrassing everyone. You have embarrassed Winnipeg!	5/3/2019 8:16 AM
66	I think the library should be more integrated with the new playground. I see in the site plan that there is an adjacent path, but I think it would be great for families who visit the library to have it directly integrated with the playground behind it. Given Rooster Town was demolished to make way for Grant Park mall, grant part high school, pan am pool, and the new site of the library, I think this is a perfect opportunity for this city to acknowledge Rooster Town with an indoor or outdoor monument describing the community that was once there, it's significance, what happened to it, and why. Invite people who lived there to the opening ceremony, if any remain. Talk to Evelyn Peters about her work on that community.	5/1/2019 3:15 PM
67	From the floor plan that I've seen, it looks like a very small amount of stack space will actually be available for books.	4/27/2019 11:38 PM
68	The library remembering the Norries' contribution to our city could be better met by increasing the value of an existing structure by decreasing the energy footprint of that structure and increasing the popularity of the structure in a community.	4/25/2019 11:13 PM
69	only suggestion would be an even larger space.	4/25/2019 10:34 AM
70	The City is encouraged to find ways to create space that looks ahead, considering the needs of students and the community into the future. One of the design features is "24-7 book return" - this is great; but what consideration has gone into the fact that utilization of hard copy books is quickly declining? Podcasts, audio books, online books...can the City re-purpose funds from traditional library design to licensing online and audio format content? How are meeting rooms being setup to encourage community groups, university students, high school students and others to use the space as a gathering place to collaborate and co-create content in a digital world? How can the library setup space for students to come in and learn how to source content for learning and development in a digital world? How can the city create a destination that encourages people to choose this tax-payer-funded spot to actually be a gathering spot for the community? Provide an incentive for a local business to setup a café/coffee shop in the library. Use an RFP to find a tenant that matches the need, give them a deeply discounted rate on the space, and find a way to get students and community members to flock to this library and support a local business owner instead of a corporate Starbucks franchise. If this Mayor and the administration want to truly make a difference, it is time to start thinking about doing things in new and different ways, rather than iterating existing templates that worked well in the past. First principles thinking.	4/25/2019 10:32 AM
71	I am worried though about increased traffic - Grant at Cambridge is a dangerous intersection because the north-south traffic light is short and cars go around each other to go north and south if a car ahead in line at the intersection is waiting to make a left turn. As well, I am concerned about much more litter and garbage in the area. I have noticed more incidents of shopping carts filled with clothes or debris left on the boulevard, and fast-food wrappings and cups / cigarette packages / empty drink bottles / beer cans littering the street. I am concerned that more people in the area will leave more garbage. Please make sure there are many large and inviting garbage and recycling receptacles all around the area. Right now, there is only a garbage / recycling receptacle on the north west side of Grant at Cambridge. All around Pan-Am pool there is one stone garbage container (no recycling) at the entrance to the building. Not good enough. Also, please dedicate staff to keep the Pan-Am grounds clean, including immediately getting rid of shopping carts with clothing, garbage and BLANKETS left behind. Yes, I believe people are sleeping among the pine trees close to the Cambridge at Grant near Poseidon. I walk to Pan-Am Pool every morning through the field from Grant at Cambridge and I see clear signs of "residence" in the field. I don't care if people sleep there - I am very much bothered by leaving trash and household belongings behind.	4/25/2019 10:12 AM
72	This a classic case of 'greenwashing'. The City of Winnipeg will need to do more than have "bike racks at both entrances" to meet its stated objectives to reduce greenhouse gas emissions. Why is this facility not targeting 'net zero energy'?	4/25/2019 10:10 AM
73	I would be concerned that pool goers would use the parking lot. Having an outdoor space is a wonderful idea, but I would be wary of noise from traffic. It would be pretty fantastic to have a cafe or something near by too- for both the pool users and library users! The building should also be as sustainable as possible.	4/25/2019 10:07 AM
74	Will the indoor children's section/area be stroller accessible? Will there be an area for parking strollers or wagons somewhat securely? How will you ensure that the parking spaces allocated to the library are not used by people going to Pan Am?	4/25/2019 10:07 AM

Bill and Helen Norrie Library

75	I would like to see more space for kids to play inside. There are not a lot of free spaces that you can go in winter with kids. It would be great if our public libraries could expand their kid friendly spaces. It would be great if there could be a small play structure to climb with reading nooks or other more tactile, physical elements for kids to engage with at the library.	4/25/2019 10:04 AM
76	-a coffee machine for patron use -is there a self-check-in machine like at Charleswood only not outdoors? -are the playhouses in the children's area like literacy playgrounds? if not, where will those be? - will there be literacy playgrounds outside?	4/24/2019 4:25 PM
77	This design is a repeat of the readily observable mistakes made on the Transcona library. The core design of both libraries can be retained, but both should be extended with additional space to offer some degree of separation for workspaces and diversity in the environment.	4/24/2019 2:29 PM
78	Pan am pool patrons will likely use the parking lot. This may create a lack of close by parking spots for library patrons during peak time at Pan Am pool. Signage should be clear between parking for the library and for the pool.	4/24/2019 8:29 AM
79	I hope you have more public computers. I have had to wait for sometimes an hour or I give up and hope to get access to one later in the day. I like that you have more seating. I hope there is more study tables as well. The amount River Heights has right now is not enough.	4/22/2019 4:47 PM
80	I really hope that Grant Ave is renewed as well. The right-of-way is so large, that appropriate parking, bus lanes and AT paths could be accommodated. The trees in the boulevard are dead and the road joints are in extremely poor condition. I take the bus down Grant to/from downtown everyday and every time the bus hits a joint in the road you'd think the bus was going to fall apart! River Heights is a beautiful, dense older neighbourhood and really deserves renewed infrastructure. This library is a great start!	4/18/2019 10:56 AM
81	The library should not be built here unless it's integrated into Pan Am Pool.	4/18/2019 1:28 AM
82	Please have more evening hours at this new location!	4/17/2019 8:01 PM
83	I would be interested in what kind of maker-space or 'library of things' this new building may include.	4/17/2019 2:35 PM

Q6 What is your age?

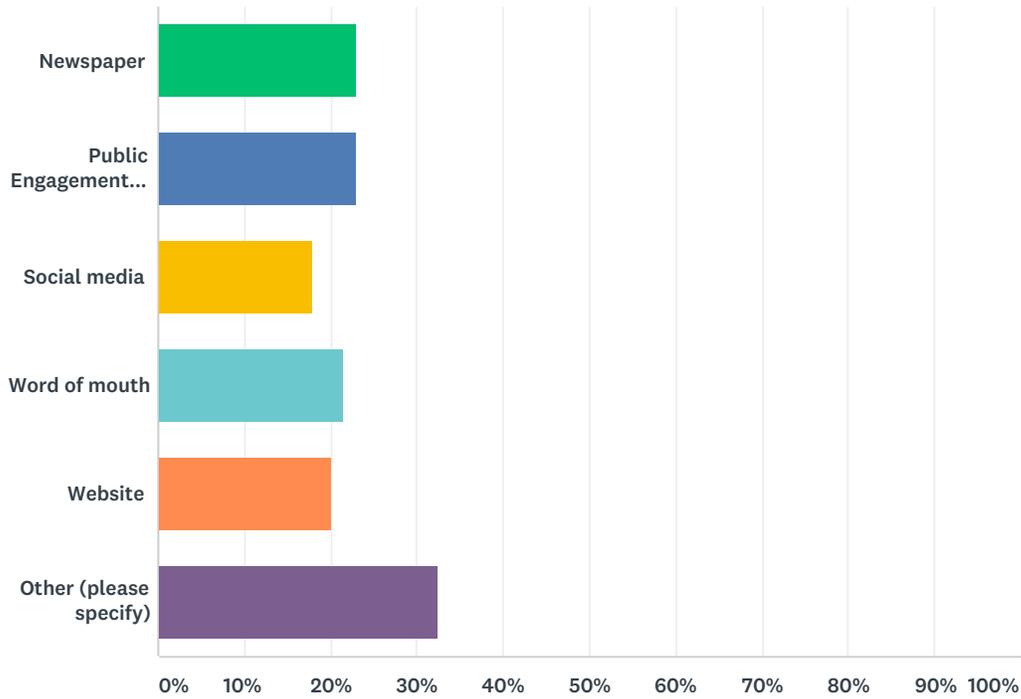
Answered: 139 Skipped: 18



ANSWER CHOICES	RESPONSES
Under 18	2.88% 4
18 - 34	16.55% 23
35 - 55	37.41% 52
55+	43.17% 60
TOTAL	139

Q7 How did you hear about this project? Please check all that apply.

Answered: 139 Skipped: 18



ANSWER CHOICES	RESPONSES	
Newspaper	23.02%	32
Public Engagement Newsletter	23.02%	32
Social media	17.99%	25
Word of mouth	21.58%	30
Website	20.14%	28
Other (please specify)	32.37%	45
Total Respondents: 139		

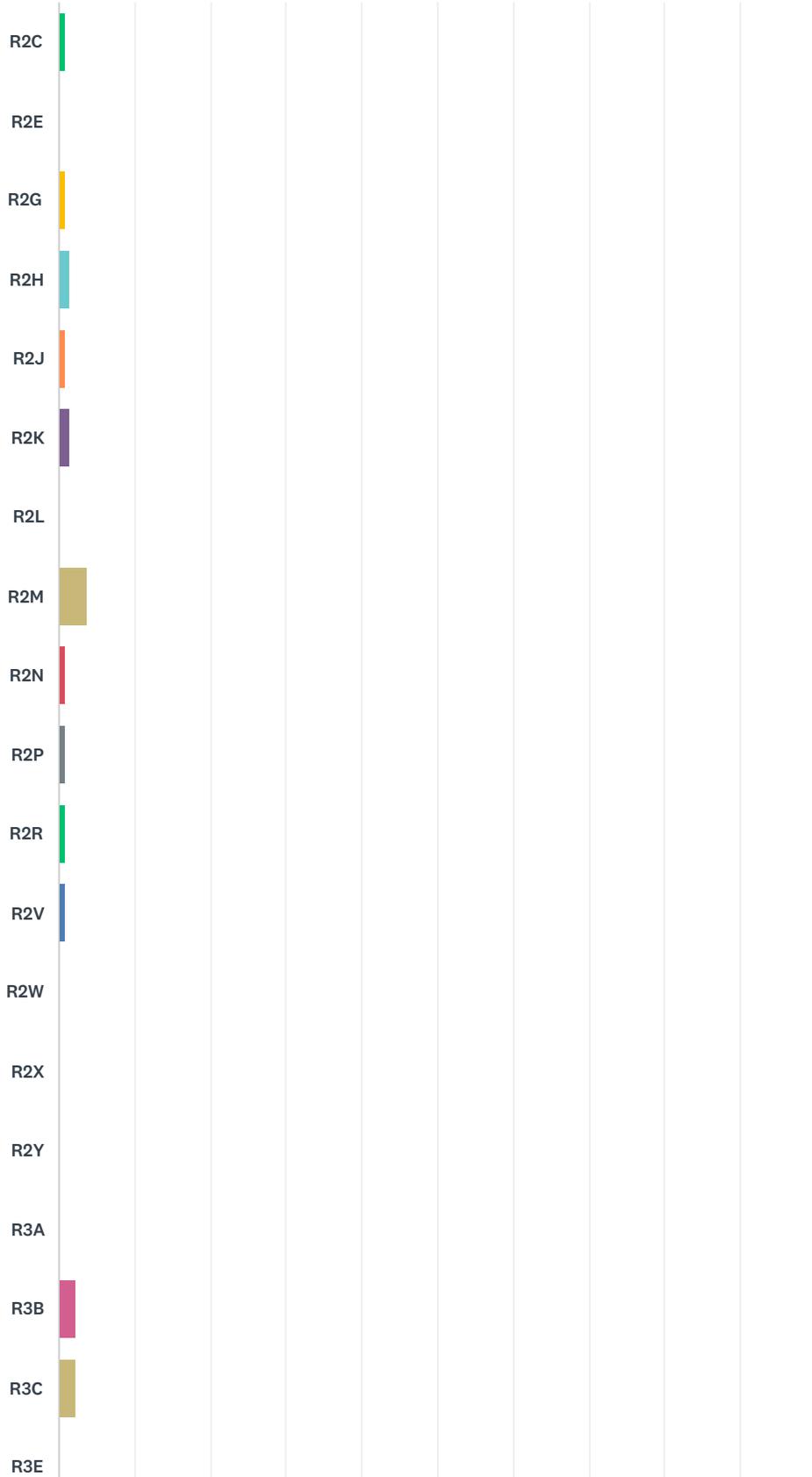
#	OTHER (PLEASE SPECIFY)	DATE
1	The wonderful staff at the River Heights library	5/17/2019 8:34 PM
2	Library (River Heights)	5/17/2019 10:35 AM
3	I was very sad to hear this location is closing.	5/17/2019 10:29 AM
4	library website	5/16/2019 11:36 AM
5	Wasn't there a sign on the lawn - out front of the pool?	5/16/2019 8:54 AM
6	Saw the sign when leaving pan am pool	5/15/2019 7:31 AM
7	I am a former employee	5/13/2019 2:21 PM
8	I knew there would be a new library built (maybe from the library's website?) and also saw the article on the WFP on May 10th	5/10/2019 1:15 PM
9	Live across the street	5/10/2019 12:40 PM

Bill and Helen Norrie Library

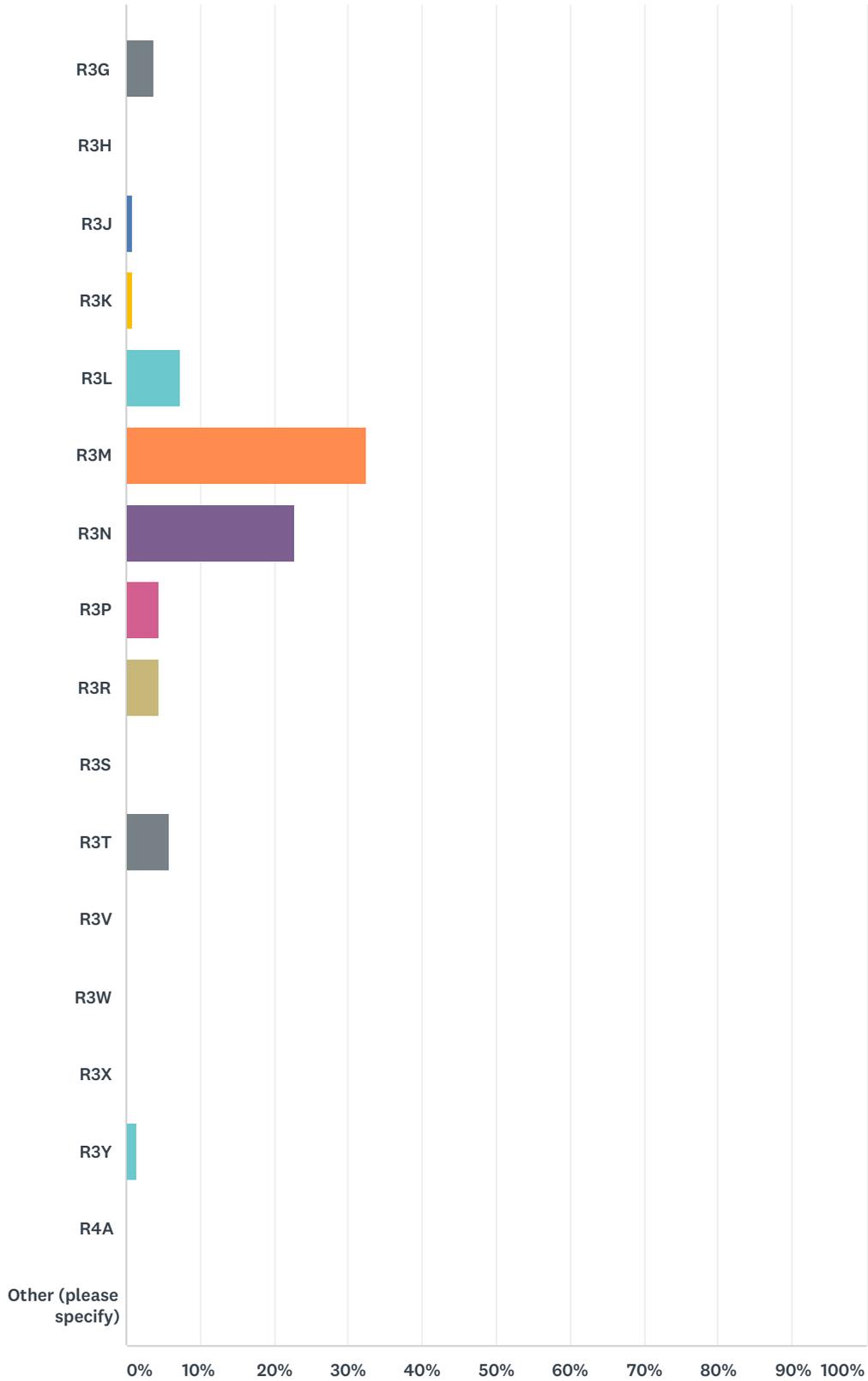
10	Sou'wester	5/10/2019 9:45 AM
11	Live in area	5/10/2019 12:13 AM
12	e-mail	5/9/2019 10:31 PM
13	E-mail on city engagement	5/9/2019 5:49 PM
14	Sign on Grant Ave	5/9/2019 4:27 PM
15	Library staff	5/9/2019 3:26 PM
16	email	5/9/2019 12:47 PM
17	Notice on the new site	5/9/2019 12:27 PM
18	site sign	5/9/2019 8:59 AM
19	Sign	5/8/2019 4:28 PM
20	I drove by on ribbon cutting day.	5/8/2019 12:09 PM
21	signage outside the area	5/7/2019 2:48 PM
22	Placard on site	5/7/2019 11:52 AM
23	Sign	5/7/2019 11:50 AM
24	Sign on Grant	5/7/2019 11:50 AM
25	Sign at Pan Am	5/7/2019 11:47 AM
26	Sign outside Pan Am	5/7/2019 11:44 AM
27	Placard at front of property	5/7/2019 11:39 AM
28	Pan Am Pool	5/7/2019 11:38 AM
29	panam	5/7/2019 11:37 AM
30	saw sign at Pan Am Pool	5/7/2019 11:36 AM
31	I work at the library	5/7/2019 9:42 AM
32	have a nice day	5/5/2019 3:27 PM
33	My City Councilor John Orlikow	5/4/2019 5:16 PM
34	from library staff	5/3/2019 9:32 PM
35	Visited the library	5/3/2019 6:21 PM
36	Signage outside Pan Am Pool	5/3/2019 1:18 PM
37	notice in river Heights Library	5/3/2019 9:23 AM
38	Sign at future site.	5/1/2019 3:15 PM
39	you emailed me...	4/25/2019 11:14 PM
40	e-mail and signage	4/25/2019 10:21 AM
41	city councillor	4/25/2019 10:13 AM
42	City of Wpg email list	4/25/2019 10:08 AM
43	saw the sign on the lawn at PanAm - have been trying to follow but did not see any other ads	4/24/2019 4:26 PM
44	Staff at the River Heights Library	4/22/2019 4:48 PM
45	I	4/18/2019 11:35 PM

Q8 Please provide the first three characters of your postal code.

Answered: 136 Skipped: 21



Bill and Helen Norrie Library



ANSWER CHOICES	RESPONSES
R2C	0.74% 1
R2E	0.00% 0
R2G	0.74% 1

Bill and Helen Norrie Library

R2H	1.47%	2
R2J	0.74%	1
R2K	1.47%	2
R2L	0.00%	0
R2M	3.68%	5
R2N	0.74%	1
R2P	0.74%	1
R2R	0.74%	1
R2V	0.74%	1
R2W	0.00%	0
R2X	0.00%	0
R2Y	0.00%	0
R3A	0.00%	0
R3B	2.21%	3
R3C	2.21%	3
R3E	0.00%	0
R3G	3.68%	5
R3H	0.00%	0
R3J	0.74%	1
R3K	0.74%	1
R3L	7.35%	10
R3M	32.35%	44
R3N	22.79%	31
R3P	4.41%	6
R3R	4.41%	6
R3S	0.00%	0
R3T	5.88%	8
R3V	0.00%	0
R3W	0.00%	0
R3X	0.00%	0
R3Y	1.47%	2
R4A	0.00%	0
Other (please specify)	0.00%	0
TOTAL		136

Bill and Helen Norrie Library

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Appendix D – feedback table