Canada Revenue Agency (CRA) Clinic

CRA visits select library branches to offer one-on-one help. Register to reserve a spot. This clinic helps with the following services only:

- Applying for benefits (CCB, GST, DTC)
- Answering personal tax questions (no business or farming)
- Updating information (address, direct deposit, contact information)
- Printing letters or Proof of Income Statements (Option C)

Registration opens 2 weeks prior to event date at 10 am. You can register for one CRA clinic only at a time. No waitlists are taken. On the day of the CRA Clinic, the order of when you are seen will depend on when you check in at the branch. Check in starts 30 minutes prior to the clinic start time. Limited walk-ins will be taken if time allows, or if spots are not yet filled.

Bill and Helen Norrie Library 204-986-4936

Tuesday, September 23: 1-4 p.m.

Henderson Library 204-986-4314

Tuesday, September 16: 1-4 p.m.

Tuesday, October 7: 1-4 p.m.

Osborne Library 204-986-4775

Wednesday, October 15: 1-4 p.m.

Pembina Trail Library 204-986-4369

Tuesday, October 21: 1-4 p.m.

St. Boniface Library 204-986-4331

Thursday, September 11: 1-4 p.m.

Thursday, October 16: 1-4 p.m.

St. James-Assiniboia Library 204-986-3424

Friday, September 19: 11 a.m.-4 p.m.

Friday, October 31: 11:30 a.m.-4 p.m.

St. John's Library 204-986-4689

Wednesday, September 10: 11 a.m.-4 p.m. Wednesday, October 22: 11 a.m.-4 p.m.

Transcona Library 204-986-3950

Monday, September 22: 1-4 p.m.

Tuesday, October 14: 1-4 p.m.

A drop-in clinic is held at Millennium Library, too. Visit our online calendar for all dates and times.

Unable to register or have an urgent need? CRA offers services by phone.

- General Enquiries: 1-800-959-8281 (for general questions)
- Benefits Enquiries: 1-800-387-1193 (for questions related to GST and CCB)
- Business Enquiries: 1-800-959-5525 (for questions related to businesses)
- canada.ca/taxes-help (to find someone to get your taxes done for free)



Scan to register.



