Canada Revenue Agency (CRA) Clinic

This CRA clinic offers one-on-one help. Register to reserve a spot. You can register by phone, online or at any Winnipeg Public Library.

This clinic helps with the following services only:

- Applying for benefits (CCB, GST, DTC)
- Answering personal tax questions (no trusts, business or farming)
- Updating information (address, direct deposit, contact information)
- Printing letters or Proof of Income Statements (Option C)

Registration opens 2 weeks prior to event date at 10 am. You can register for one CRA clinic only at a time. On the day of the CRA Clinic, the order of when you are seen will depend on when you check in at the branch. Check in starts 30 minutes prior to the clinic start time. Limited walk-ins will be taken if time allows, or if spots are not yet filled.

Bill and Helen Norrie Library 204-986-4936

Tuesday, Dec. 2 from 11 a.m. - 2 p.m.

Henderson Library 204-986-4314

Tuesday, Nov. 4 from 1-4 p.m.

Tuesday, Dec. 9 from 1-4 p.m.

Louis Riel Library 204-986-4573

Wednesday, Nov. 26 from 1-4 p.m.

Osborne Library 204-986-4775

Monday, Dec. 8 from 1-4 p.m.

Pembina Trail Library 204-986-4369

Tuesday, Nov. 25 from 1-4 p.m.

Tuesday, Dec. 16 from 1-4 p.m.

St. Boniface Library 204-986-4331

Thursday, Nov. 13 from 1-4 p.m.

Thursday, Dec. 18 from 1-4 p.m.

St. James-Assiniboia Library 204-986-3424

Friday, Nov. 28 from 11 a.m. - 4 p.m.

Friday, Dec. 5 from 11 a.m.- 4 p.m.

St. John's Library 204-986-4689

Wednesday Nov. 5 from 11 a.m. - 4 p.m.

Wednesday, Dec. 10 from 11 a.m. - 4 p.m.

Sir William Stephenson Library 204-986-7070

Monday, Nov. 10 from 1-4 p.m.

Transcona Library 204-986-3950

Friday, Nov. 14 from 1-4 p.m.

Friday, Dec. 12 from 1-4 p.m.

A drop-in clinic is held at Millennium Library, too. Visit our online calendar for all dates and times.

Unable to register or have an urgent need? CRA offers services by phone.

- General Enquiries: 1-800-959-8281 (for general questions)
- Benefits Enquiries: 1-800-387-1193 (for questions related to GST and CCB)
- Business Enquiries: 1-800-959-5525 (for questions related to businesses)
- canada.ca/taxes-help (to find someone to get your taxes done for free)



Scan to register.



