Canada Revenue Agency (CRA) Clinic

This CRA clinic offers one-on-one help. **Register to reserve a spot. You can register by phone, online or at any Winnipeg Public Library. You will need to know your Social Insurance Number (SIN) and either bring valid government photo ID or be able to pass verification.**

This clinic helps with the following services only:

- Applying for benefits (CCB, CGEB, DTC)
- Answering personal tax questions (no trusts, business or farming)
- Updating information (address, direct deposit, contact information)
- Printing letters or Proof of Income Statements (Option C)

Registration opens 2 weeks prior to event date at 10 a.m. You can register for one CRA clinic only at a time. On the day of the CRA Clinic, the order of when you are seen will depend on when you check in at the branch. Check in starts 30 minutes prior to the clinic start time, or when the branch opens at 12 p.m.. Limited walk-ins will be taken if time allows, or if spots are not yet filled.

Bill & Helen Norrie Library 204-986-4936
Tuesday, November 10: 11 a.m.-3 p.m.
Friday, December 4: 11 a.m.-3 p.m.

Charleswood Library 204-986-3072
Tuesday, November 17: 11 a.m.-3 p.m.
Wednesday, December 16: 11 a.m.-3 p.m.

Henderson Library 204-986-4314
Wednesday, November 25: 11 a.m.-3 p.m.
Monday, December 7: 11 a.m.-3 p.m.

Louis Riel Library 204-986-4573
Thursday, November 12: 11 a.m.-3 p.m.
Thursday, December 3: 11 a.m.-3 p.m.

Millennium Library 204-986-6489
Wednesday, November 4: 11 a.m.-3 p.m.
Wednesday, December 2: 11 a.m.-3 p.m.
***Drop-in only. No registration.**

Osborne Library 204-986-4775
Friday, November 6: 11 a.m.-3 p.m.
Friday, December 11: 11 a.m.-3 p.m.

Pembina Trails Library 204-986-4369
Thursday, November 26: 11 a.m.-3 p.m.
Tuesday, December 15: 11 a.m.-3 p.m.

Sir William Stephenson Library 204-986-7070
Monday, November 9: 12-4 p.m.

St. Boniface Library 204-986-4331
Friday, November 13: 11 a.m.-3 p.m.
Wednesday, December 9: 11 a.m.-3 p.m.

St. James-Assiniboia Library 204-986-3424
Wednesday, November 18 : 12-4 p.m.
Friday, December 18: 12-4 p.m.

St. John's Library 204-986-4689
Thursday, November 5: 12-4 p.m.
Thursday, December 17: 12-4 p.m.

Transcona Library 204-986-3950
Monday, November 30: 11 a.m.-3 p.m.
Thursday, December 10: 11 a.m.-3 p.m.

Windsor Park Library 204-986-4945
Tuesday, December 1: 11 a.m.-3 p.m.

Unable to register or have an urgent need? CRA offers services by phone.

- General Enquiries: 1-800-959-8281 (for general questions)
- Benefits Enquiries: 1-800-387-1193 (for questions related to CGEB and CCB)
- Business Enquiries: 1-800-959-5525 (for questions related to businesses)
- **canada.ca/taxes-help** (to find someone to get your taxes done for free)

Scan to register.

Winnipeg

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