

Appendix D: Themes from LAC Survey Comments

Two main themes were repeated in all the surveys:

1. Improve the collections.
2. Extend the hours.

Main Themes:

Assiniboia LAC

Great staff
More materials
Longer hours
Better parking
Children's programs are great
Charleswood needs a new branch

City Centre LAC

Great staff
More materials
More computers
Longer hours
Improve parking at Fort Garry, River Heights, West End & Osborne
branches
Children's programs are great
Do not close Cornish

Lord Selkirk/West Kildonan LAC

St. John's patrons are extremely loyal
Better parking
Longer hours
More materials
More computers
Sir William Stephenson – Noise in library, and turning lane when
approaching from the North

East Kildonan/Transcona LAC

Longer hours
More materials
More computers
Excellent Children's programs
Henderson – bigger building
Transcona – parking

Riel LAC

Longer hours
More materials
Pembina Trail – Signage on front lawn
More computers
French used on WPL website unacceptable grammatically
St. Vital – Parking