Winnipeg Public Library Board Annual Report 2019

To: The Standing Policy Committee on Protection, Community

Services and Parks

From Michael Wenesz, 2019 Vice-Chair

Winnipeg Public Library Board

Report Date: February 21, 2020

REASON FOR REPORT:

As mandated in the City of Winnipeg By-Law No. 119 / 2004, the Winnipeg Public Library Board's duties include reporting to the Standing Policy Committee on Protection, Community Services and Parks regarding the Library Board's activities.

As the Chair of the Winnipeg Public Library Board, I would like to acknowledge and thank the Mayor and Council of the City of Winnipeg for their vision and continued commitment in supporting the work of our public libraries. For the last few years, the City's capital and operating budgets have been instrumental in providing for programs and services to the citizens of Winnipeg. In addition, funding provided helps the Library Facility Redevelopment Strategy to replace or renew facilities so that we have modern, safe and accessible libraries that can accommodate the dynamic needs of library users. This progressive initiative is an incredible achievement that is helping bring our library facilities into the 21st century.

At the beginning of 2015, The Winnipeg Public Library Board renewed its Strategic Plan and is focused on implementing the direction set out in the Plan for 2015-2018.

Based on the Strategic Plan, the Board will:

- 1. Ensure that their recommendations are in accordance with the duties stated in the By-law
- 2. Increase and strengthen its advocacy role
- 3. Conduct a critical review of its role and the work it should accomplish
- 4. Raise its profile with the community and city officials
- 5. Explore opportunities to expand community and citizen involvement

2019 ANNUAL REPORT

1. Ensure that the Board's recommendations are in accordance with the duties stated in the By-law

- The Library Board continuously reviews its regulations, practices and activities to ensure that decisions and actions taken by the Board and Library Advisory Committees (LAC) are aligned with By-law 119/2004.
- The annual Library Board and LAC orientation was held on March 16, 2019, and included discussion of the by-law and Board and Library Advisory Committee regulations/activities. The next orientation is scheduled for March 21, 2020.

2. Increase and strengthen The Board's advocacy role

At the November 27, 2019 Standing Policy Committee on Protection, Community Services and Parks the Board had stated that the services the library provides, cannot be measured in dollar and cents but in the essential work it does during changing times. This was in response to the proposed budget cuts to Winnipeg Public Library including the options of closing some of its branches. The Board wanted to convey that reduce funding to Winnipeg Public Library would have negative impact on its operations and the communities they serve.

3. Conduct a critical review of The Board's role and the work it should accomplish

- The Board continues to evaluate effectiveness of actions taken and seeks opportunities to initiate and/or support activities that would support literacy and increase library use. The Board has:
 - Strengthened its efforts to support Winnipeg Public Library programs and services through funding and volunteering.
 - Enhanced knowledge about library services and programs by sending delegations to library conferences as a means of gathering information and enriching the discussion when considering options for community engagement in libraries. In 2019, delegations were sent to the Ontario Library Association and the American Library Association conferences.
- The Board hired Betty Braaksma as their consultant to help develop a new strategic plan to assist in evaluating and developing future direction for the Board and LACs. Work is currently underway.
- The Library Advisory Committees organized and invited its membership plus Board representatives to attend an "All LACs meeting". The purpose of the meeting that was held on November 12, 2019 was to discuss success, challenges and brainstorm ideas.

4. Raise the Board's profile with the community and city officials

- The Board continues to support the Winnipeg Public Library Writer-in-Residence Program. This program provides assistance and mentorship to aspiring writers in Winnipeg and beyond.
- The Board decided this year to sponsor materials used by Winnipeg Public Library's Outreach staff to help promote literacy in the community. The materials provided free to low-income families during Library Outreach events/visits.
- The Board sponsored a Spring Author event hosted by Winnipeg Public Library which helped connect local publishers and authors to readers.
- As part of the Truth and Reconciliation efforts the City has undertaken, the Board provided funding for Indigenous Languages programs that were hosted by Winnipeg Public Library. These programs are well attended by the public.
- Board and LAC members actively engaged with Winnipeg Public Library Staff in numerous public events including:
 - Sherbrook Street Festival
 - St. Vital mall visit
 - Central Park Market
 - Lord Roberts Farmers market
 - Archambault Park Family day
 - Grand opening of the new Transcona Library
 - Reopening of the St. John's Library

5. Explore opportunities to expand community and citizen involvement

- The Board is responsible for the five Library Advisory Committees (LACs) in Assiniboia, City Centre, Riel, East Kildonan-Transcona, and Lord Selkirk-West Kildonan.
- The Board receives public engagement invitations from Winnipeg Public Library.
 Where possible, LAC members are invited to participate and attend events to
 ensure that community citizen feedback is included. As more public engagement
 opportunities arise, the Board is committed to ensure their participation and
 encourage the various LACs to participate.
- LAC Chairs were invited to attend a Board meeting to provide an in-person report on their activities for the year, discuss successes and what needs improvement.

BOARD'S OPERATING GRANT

The Winnipeg Public Library Board would like to acknowledge the ongoing financial support provided by City Council. The Winnipeg Public Library Board had applied for a 2019 Operating Grant of \$79,315 to support the ongoing work of the Library Board. The grant has been approved.

OTHER WINNIPEG PUBLIC LIBRARY BOARD ACTIVITIES

- Winnipeg Public Library History Book: The Board continued to disburse
 hardcopies to various locations and made the book available through digital
 download. In addition, the book has been made available at the Best of Friends gift
 shop located at the Millennium Library lobby.
- Consultant Study: The Board, with the help of the City of Winnipeg's Materials
 Management department, issued RFP 1080-2018 (Request for Proposal Study of
 Winnipeg Public Library Multilingual Collection). Lord Cultural Resources Planning
 and Management Inc. was hired to help assess the current collection using library
 collection and 2016 census. The study is aimed to provide suggestions on how to
 improve the collection and how to make it more accessible to customers.
- Millennium Library Screening Process: At the May 22, 2020 the Board provided a
 verbal presentation to the Standing Policy Committee on Protection, Community
 Services and Parks. The Board chair reported that while the Library Board was not
 consulted prior to the implementation of screening, the majority of the Board
 supported the new measures to help keep the Millennium Library space safe for
 everyone.
 - In discussions with the Manager of Library Services, the Board recommended that that Library administration provide lockers for the public and additional customer service training to the security guards.
 - The Board heard a verbal presentation from Millennium for All (a community group opposed to screening) at the April 2, 2020 meeting. A written response dated May 24, 2019 was provided to the group thanking them for their presentation and acknowledging that screening is a complex issue.
- Board and LAC representatives attended the annual Friends of the Library Books and Brunch event which is a fundraising event for the Winnipeg Public Library.
- A Board representative attended the Breakfast with Bookmates event which allowed the Board to be present at an event where literacy-based community members can meet and network.
- Library Advisory Committees have been engaged in various discussions around budget talks, program suggestions and other library related topics which has been shared with the Board.

ACKNOWLEDGEMENTS

In closing, the Winnipeg Public Library Board wishes to acknowledge and thank:

- Members of the Standing Policy Committee on Protection, Community Services and Parks for their ongoing commitment to Winnipeg Public Library
- Councilor Jason Schreyer and Councilor Vivian Santos for their participation, advice and support of public library services during their terms on the Board
- Ed Cuddy, Manager of Library Services and the dedicated WPL staff for their service excellence and innovation
- Annabel Perez for their assistance in the role of Administrative Assistant to the Library Board and support to the Library Advisory Committees
- Winnipeg Library Foundation Chairs Executive Director Carole Marshall for their leadership of the Winnipeg Library Foundation
- All Library Advisory Committee members for their community library support.

Prepared by:

Michael Wenesz, 2019 Vice-Chair, Winnipeg Public Library Board

Appendix A:

Winnipeg Public Library Board, Financial Statements, 2019

WINNIPEG PUBLIC LIBRARY BOARD FINANCIAL STATEMENTS DECEMBER 31, 2019



CHARTERED PROFESSIONAL ACCOUNTANTS

February 4, 2020

INDEPENDENT AUDITOR'S REPORT

To the Directors of the Winnipeg Public Library Board:

Opinion

We have audited the financial statements of the Winnipeg Public Library Board (the "Organization"), which comprise the statement of financial position as at December 31, 2019, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at December 31, 2019, and its financial performance and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or
 error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
 sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
 collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Scarrow & Donald LLP

Chartered Professional Accountants Winnipeg, Canada

WINNIPEG PUBLIC LIBRARY BOARD STATEMENT OF FINANCIAL POSITION

		December 31		
		2019	0 9	2018
ASSETS				
Current assets: Cash Guaranteed investment certificate (note 3) GST receivable Prepaid expenses	\$	43,797 5,068 739 1,866	\$	43,821 5,031 1,719 75
	\$_	51,470	\$_	50,646
LIABILITIES AND NET ASSETS Current liabilities:				
Accounts payable and accrued liabilities	\$	106	\$	60
Net assets: Unrestricted	_	51,364		50,586
	\$_	51,470	\$_	50,646

APPROVED BY THE BOARD:

_Directo

_Directo

WINNIPEG PUBLIC LIBRARY BOARD

STATEMENT OF OPERATIONS

		Year ended December 31		
_	_	2019	2018	
Revenue:				
City of Winnipeg operating grant	\$	79,315	\$ 79,315	
Interest and other revenue	-	95	250	
		79,410	79,565	
Expenditures:				
Administrative		20,849	21,266	
Development and research		9,167	6,584	
Foundation donation		-	10,000	
Projects		34,773	34,931	
Promotion and advertising		1,843	4,220	
Sponsorship	_	12,000	18,509	
	-	78,632	95,510	
Difference between revenue and expenditures	\$_	778	\$ (15,945)	

WINNIPEG PUBLIC LIBRARY BOARD

STATEMENT OF CHANGES IN NET ASSETS

		Year ended December 31		
	-	2018		2017
Net assets, beginning of year	\$	50,586	\$	66,531
Difference between revenue and expenditures	_	778	_	(15,945)
Net assets, end of year	\$_	51,364	\$	50,586

WINNIPEG PUBLIC LIBRARY BOARD STATEMENT OF CASH FLOWS

		December 31		
		2019	2018	
Cash flow from operating activities:				
Excess of revenue over expenditures	\$	778 \$	(15,945)	
Changes in non-cash working capital-				
GST receivable		980	(955)	
Prepaid expenses		(1,791)	1,963	
Accounts payable and accrued liabilities		46	(170)	
			_	
		13	(15,107)	
Cash flow from investing activities:				
Purchase of guaranteed investment certificate		(37)	(3,029)	
	_			
Change in cash		(24)	(18,136)	
Cash, beginning of year		43,821	61,957	
, 	_	,	,	
Cash, end of year	\$_	43,797 \$	43,821	

NOTE TO FINANCIAL STATEMENTS

FOR THE YEAR ENDED DECEMBER 31, 2019

1. Purpose of the Organization:

The Winnipeg Public Library Board (the "Organization") was established through the enactment of a City of Winnipeg by-law to provide guidance with respect to improving the City's library system. It is a not-for-profit organization that is exempt from income tax under provisions of the *Income Tax Act*.

2. Significant accounting policies:

The financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations. An assumption underlying the preparation of financial statements in accordance with Canadian accounting standards for not-for-profit organizations is that the entity will continue for the foreseeable future and will be able to realize its assets and discharge liabilities in the normal course of operations.

The financial statements have been prepared using the following accounting polices:

a) Critical accounting estimates and judgments-

The preparation of financial statements requires management to make estimates and judgments that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period.

Accounting estimates are included in financial statements to approximate the effect of past business transactions or events, or to approximate the present status of an asset or liability. It is possible that changes in future economic conditions could require changes in the recognized amounts for accounting estimates. These estimates are reviewed periodically, and, as adjustments become necessary, they are reported in the period in which they became known.

Significant areas of estimation by management include the impairment of non-financial assets, the useful lives of capital assets and the fair value of financial instruments.

Management bases their judgments, estimates and assumptions on factors they believe to be reasonable in the circumstances, but which may be inherently uncertain and unpredictable.

b) Financial instruments-

Except for certain related party transactions, financial instruments are measure at fair value on initial recognition adjusted by, in the case of a financial instrument that will not be measured subsequently at fair value, financing fees and transaction costs that are directly attributable to its origination, acquisition, issuance or assumption. Transaction costs related to financial instruments that will be measured subsequently at fair value are recognized in the difference between revenues and expenses for the period incurred.

In subsequent periods, investments in equity instruments that are quoted in an active market and certain derivative contracts are measured at fair value without any adjustment for transaction costs that may incur on sale or other disposal. The Organization may elect to measure any financial instrument at fair value when the asset or liability is first recognized or for equity instruments that previously measured at fair value when the equity instrument ceases to be quoted in an active market. Other investments in equity instruments are measured at cost less any reduction for impairments. All other financial instruments are measured at amortized cost. Amortized cost is the amount at which the financial instrument is measured at initial recognition less principal repayments, plus or minus the cumulative of any difference between that initial amount and the maturity amount, and minus any reduction for impairment.

The Organization measures cash, guaranteed investment certificate and accounts payable and accrued liabilities amortized cost.

NOTE TO FINANCIAL STATEMENTS

FOR THE YEAR ENDED DECEMBER 31, 2019

2. Significant accounting policies (continued):

b) Financial instruments (continued)-

The Organization assesses impairment of all its financial assets, except those measured at fair value. Management considers whether there has been a breach in contract, such as a default or delinquency in interest of principal payments in determining whether objective evidence of impairment exists. Impairment is included in the difference between revenues and expenses.

c) Revenue recognition-

The Organization follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenses occur. Unrestricted contributions are recognized as revenue of the when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Other revenue is recognized when incurred and when collection can be reasonably assured. Interest is recognized on a time proportion basis.

As is common with many not-for-profit organizations, the Organization receives contributions in the form of goods and services. Because of the difficulty of determining their value, contributed goods and services are not recognized in the financial statements.

d) Capital assets-

The average annual revenues recognized in the statement of operations for the current and preceding period of the Organization was less than \$500,000. Since the organization met criteria for small not-for-profit organizations, it does not record the acquisition of capital assets. These acquisitions are expensed at the date of acquisition. Included in administrative expense is \$nil in office equipment that was expensed in the statement of operations (2018 - \$1,372).

3. Guaranteed investment certificate:

The Organization purchased a guaranteed investment certificate that matures January 12, 2020 (2018 - January 12, 2019) and bears interest at 1.40% (2018 - 0.65%).

4. Economic dependence:

The Organization is dependent on the City of Winnipeg as its primary source of revenue. Should this funding substantially change, management is of the opinion that continued viable operations would be doubtful.

NOTE TO FINANCIAL STATEMENTS

FOR THE YEAR ENDED DECEMBER 31, 2019

5. Risk management:

Management's risk management policies are typically performed as a part of the overall management of the Organization's operations. Management is aware of risks related to these objectives through direct personal involvement with employees and outside parties. In the normal course of its business, the Organization is exposed to a number of risks that can affect its operating performance. Management's close involvement in operations helps identify risks and variations from expectations. As a part of the overall operation of the Organization, management considers the avoidance of undue concentrations of risk. These risks and the actions taken to manage them include the following:

Liquidity risk-

Liquidity risk is the risk that the Organization cannot meet its financial obligations associated with financial liabilities in full. The Organization's main source of liquidity is its operations. The funds are primarily used to finance working capital requirements and are adequate to meet the Organization's financial obligations associated with financial liabilities.

6. Commitments:

The Organization has entered into a contract for administrative and other consulting services until December 31, 2020. The contracted services have been fixed to a rate of \$35 per hour on an as needed basis.