

WINNIPEG PUBLIC LIBRARY ANNUAL REPORT

2021

Our mission is to enrich the lives of all Winnipeg citizens and their communities by providing high quality, responsive and innovative library services.



winnipeg.ca/library

Winnipeg Public Library branches are located in Treaty One Territory, the home and traditional lands of the Anishinaabe (Ojibwe), Inineew (Cree), and Dakota peoples, and in the National Homeland of the Red River Métis. Our drinking water comes from Shoal Lake 40 First Nation, in Treaty Three Territory.

Rock Your Mocs Event 2021
November 14-20



Our year in review - 2021

January

- On **January 1**, Winnipeg Public Library became fine free! Overdue fines and borrowing fees were eliminated.
- Ten branches offered curbside pick-up service.

February

- On **February 20**, **Read by Queens** was held virtually on YouTube, in collaboration with Sunshine House, Inc.
- Staff continued to develop online programming.

March

- All branches (except Cornish) reopened for contactless pick-up and returns on **March 1**.
- Services expanded on **March 15**, customers were able to enter branches to pick up holds, return items and register for and update their membership.
- Spring break programming was offered virtually on YouTube.
- Winnipeg Public Library hosted its 4th Human Library, this time virtually via Zoom, on **March 22**.
- On **March 29**, the new Bill and Helen Norrie Library opened.

May

- On **May 6**, the newly-renovated Cornish Library officially reopened.
- All branches closed on **May 8** due to public health orders.
- The Bill and Helen Norrie Library achieved a rating of Three Globes by Green Globes Building Performance Assessment New Construction.
- On **May 13**, all branches partially opened with contactless pick-up and returns.



Mary, Kaylee and Maren hand out free TD Summer Reading kits at the North End Women's Centre.

20
public libraries

124,106
library cardholders
3,622,407
items borrowed
(includes eBook/eLibrary downloads)

1,276,378
eLibrary downloads
622,344
in-person visits in 2021

12,234,673
eVisits
(website, catalogue sessions and social media)

75,015
Questions answered

28,439*
Computer bookings

*started bookings in July

Financial Overview

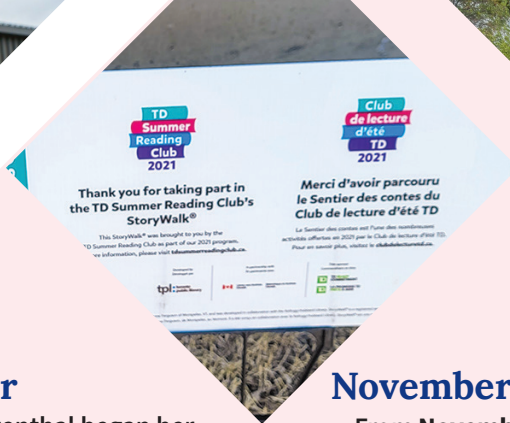
Revenues	2021	
CITY OF WINNIPEG	\$27,152,675	92%
PROVINCE OF MANITOBA	\$2,070,988	7%
LIBRARY - GENERATED	\$71,645	0.2%
LIBRARY TRUST/BOOK SALES/DONATIONS	\$130,537	0.8%
Total Revenues	\$29,425,845	100%

Expenditures		
SALARIES & BENEFITS	\$15,247,297	52%
BUILDING MAINTENANCE	\$8,633,229	29%
*LIBRARY MATERIALS	\$2,907,201	10%
SUPPLIES & SERVICES	\$2,638,118	9%
Total Expenditures	\$29,425,845	100%

*includes expenditures from book sales, trust accounts and grants



Helen Norrie



New atrium at Cornish Library

June

- The TD Summer Reading Club (SRC) and Teen Summer Reading Challenge kicked off on **June 14**. Winnipeg Public Library participated in the TD SRC StoryWalk® that allowed participants to enjoy the outdoors and reading, while social distancing.

July

- On **July 26**, all branches expanded in-person service to include collection browsing, membership updates, computer use, printing and photocopying, self-checkout, and holds pick-up.

October

- Anna Leventhal began her term as Writer-in-Residence on **October 1**.
- On **October 4**, Red Dresses were hung at all branches to honour the National Day of Awareness and Honouring of Missing and Murdered Indigenous Women and Girls and Two-Spirited Peoples (MMIWG2S+).
- Munroe Library closed on **October 23** for renovations.
- Tales at Night, our adult storytime, resumed at the Good Will Social Club on **October 27**.

November

- From **November 17, 2021** to January 14, 2022, Millennium Library hosted *Waniskahtan*, a travelling exhibit from the Legacy of Hope Foundation, to raise awareness about MMIWG2S+ and the disproportionate rates of violence affecting MMIWG2S+ through information panels and video.
- On **November 4**, Winnipeg Public Library hit 1 million digital library downloads.
- On **November 15** we began offering virtual early literacy programs.

*The new **Bill and Helen Norrie Library**, located at 15 Poseidon Bay, features a fully accessible space with double-sided gas fireplace, a reading deck, and children's area with three reading nook playhouses. It replaced the River Heights Library, which closed on **March 13**.*

*The **Cornish Library** renovations included adult and children's computer areas, new lounge spaces, accessible washrooms, and a new reading area extension that overlooks the river.*



318

Programs offered

9,032

Program attendance



Photo: Isabelle Fontaine

Award-winning author and editor **Anna Leventhal** began as the 32nd Writer-in-Residence on October 1, 2021. She provided guidance and feedback on writing and conducted programs via Zoom.

The Writer-in-Residence program provides one-on-one mentorship and public workshops to hundreds of emerging writers of all genres.

Winnipeg Public Library Board

2021 was a productive year for the Winnipeg Public Library Board, despite the continued challenges of the COVID-19 pandemic. The Board continued working toward its strategic plan goals, including, activities of the Board's Truth and Reconciliation Commission Committee, support for the Millennium Library Community Working Group, and an update to the Board's Regulations. In addition, advocacy efforts were undertaken for continued federal and provincial funding for Centre for Equitable Library Access (CELA) and National Network for Equitable Library Service (NNELS). Financial support was provided to various WPL initiatives, including, the annual Writer-in-Residence program, and reading incentives for participants in the annual TD Summer Reading Club and Teen Summer Reading Challenge. The Community Safety Host program is an Indigenous- and community-led initiative that received funding from the Board to develop and deliver training. The Board remains committed to ensuring WPL continues to be both sustainable and thriving. Many thanks to the five Library Advisory Committees who are a support to library services within their local communities.



Winnipeg
Public Library
Board

Friends of Winnipeg Public Library

The Friends of the Winnipeg Public Library (FWPL) were delighted to make a \$25,000 donation this year to support programs and special projects of the Winnipeg Public Library. This donation will lend financial support to the 2021-2022 Writer-in-Residence program, along with funding for a Family Literacy Playground at the West Kildonan Library. This brings our total contribution to WPL since 2000 to \$325,000.

You may have noticed a pair of whimsical owls on communications from FWPL. We were pleased to launch our new logo this year and are excited about the way it represents the diverse group of people who use our library spaces to read, learn, create, play, and connect.

Our website home page was updated this year, and all the pages of our website have been refreshed following our updated brand guidelines. This year we worked with Coal & Canary to create a FWPL candle, with its own unique scent, as a fundraiser. It has been a great success.

We are grateful to our members, volunteers, donors, and our Board of Directors who continue to support us. Their valuable contributions make it possible for us to maintain our commitment to fostering literacy and community connections in our city. Learn more about the Friends at friendswpl.ca

Rita Burgess, President



FRIENDS
OF THE WINNIPEG
PUBLIC LIBRARY

Winnipeg Public Library

251 Donald Street
Winnipeg, Manitoba
R3C 3P5

winnipeg.ca/library

facebook: [winnipegpubliclibrary](https://www.facebook.com/winnipegpubliclibrary)

twitter: [@wpplibrary](https://twitter.com/wpplibrary)

Instagram: [winnipegpubliclibrary](https://www.instagram.com/winnipegpubliclibrary)



Karin Borland,
Manager of Library Services

Jaideep Johar,
Chair, WPLB

Donors and Grants

The Library wishes to thank the following people and organizations for their generous contributions in 2021:

- ◆ Christos Adamopoulos
- ◆ Trish Allison-Simms
- ◆ Peter Attwood *in memory of Monique Attwood*
- ◆ Anne Baily
- ◆ James Beaulieu
- ◆ *In memory of Aaron Berg*
- ◆ Bit Space Development Ltd.
- ◆ Complex Games Inc.
- ◆ Nichole Denboer
- ◆ Rowan W. Dorin
- ◆ Vivianne Fogarty *in memory of Shirley Meyers*
- ◆ Debra L.M. Fredborg
- ◆ Friends of Winnipeg Public Library
- ◆ David Glass *in memory of Shirley Kozlowich*
- ◆ Heather Graham
- ◆ Heather Graham *in honour of Theresa Lomas*
- ◆ Gabriel J. Hurley
- ◆ Courtney Rae Jones *in memory of Marilyn LaPage*
- ◆ Bella Lam *in honour of Lizaeth Ardila*
- ◆ *In memory of Ronald Logan*
- ◆ Lynnette Milton *in memory of Bill Milton*
- ◆ Terrance Muzychuk
- ◆ Bettina Nymann
- ◆ Alan Palen
- ◆ Harvey M. Peltz *in memory of Minnie Karlinsky*
- ◆ *In honour of John Robinson*
- ◆ Debra Shukster
- ◆ Evgueni Sinev
- ◆ Maureen Steinfeld
- ◆ The Camp Fire Union Inc.
- ◆ The Winnipeg Foundation *Literacy for Life Fund James A. and Jean Bracken Fund Nancy Turriff and Jeanne Allen Fund Robert I. and Margaret J. Clague Memorial Fund Margaret M. and John C. Webster Memorial Fund Shirley Edith Sherwood Fund*
- ◆ Winnipeg Public Library Board Library Advisory Committees
- ◆ *In memory of Ruth Wysocki*
- ◆ Zenfri Inc.

Family Literacy playground installed at St. Boniface
December 2021

