Winnipeg Public Library

Annual Report 2019

Winnipeg Public Library is in Treaty #1 Territory, the traditional lands of the Anishinaabe, Cree, and Dakota as well as the Birthplace of the Métis Nation and the Heart of the Métis Homeland.

Winnipeg Public Library continues to deliver cultural, technology, and literacy-based programs within the community.

Winnipeg Public Library activities at Festival du /oyageur

Questions answered

265,932

Computer bookings

5,761,544

items borrowed (includes eBook/ eLibrary downloads)

266,914

1,002,851 eLibrary downloads

14964,147 eVisits (website, catalogue sessions and social media)



public libraries

329,661 library cardholders

<u>2,418,588</u>

in-person visits in 2019

Programs offered 3,886

Program attendance **101,371**

winnipeg.ca/library

HIGHLIGHTS OF 2019



The new Transcona Library opened on March 7. The new library is fully accessible with increased parking and an outdoor reading area. The library also received a Smartlocker in October, allowing customers to pick up their holds even when the library is closed.



On March 14, *The Prix Ronald-Duhamel - Ronald Duhamel Award* was presented to the St. Boniface Library staff for their delivery of services, programming and resources to the citizens of Winnipeg.



Writer-in-Residence

Award-winning playwright and author, Carolyn Gray, began her term as the 30th Writer-in-Residence on October 1st.

The Writer-in-Residence program provides one-on-one mentorship and public workshops to hundreds of emerging writers of all genres.





A celebration launched the Sun Life Musical Instrument Lending Library on October 4. The event included speakers from Sun Life, Councillor Sherri Rollins, Canadian artist Sarah McLachlan and special performances. The library has over 150 instruments available to borrow.

The Sun Life Musical Instrumental Lending Library donation drive also launched on October 4. New or gently used instruments can be dropped off at Millennium Library or at Long & McQuade.



The St. John's Library reopened on July 5. Renovations included a reading room and new accessible entrance that meets the needs of today's library users.

Family Literacy Day, held on January 26, collected \$2,816 in fines and fees for donation to the Literacy For Life Fund, held at The Winnipeg Foundation.

Take Your Child to the Library Day, held on February 2, saw over 200 library cards issued and 1,300 individuals visit a branch to view a family concert or puppet show, listen to a story time or participate in a scavenger hunt.

The Kindergarten Card Campaign shared information on early literacy skill development with families of incoming students in Pembina Trails School Division and enrolled students in Seven Oaks School Division.

Parents were given the opportunity to receive a library card for their child in kindergarten and all children received a voucher for a free picture book from the Library.

More than 600 new library cards were issued to students. Thanks to the Winnipeg Public Library Board for their generous donation to continue this campaign.



A sod turning ceremony was held for the new Bill & Helen Norrie Library on October 29. The new fully accessible library is expected to open in early 2021.



A second full-time Community Crisis Worker was hired. Based out of Millennium Library, the library's Community Crisis Workers provide information on shelter and housing, social assistance, employment, counselling, mental health programs and more.

The annual TD Summer Reading club saw its highest registration numbers in the history of the program. Just over 11,300 participants registered in 2019, a 13% increase over 2018.



The West Kildonan Library children's area in the lower level underwent renovations that were completed in October 2019.

Financial Overview

Revenue 2019

CITY OF WINNIPEG	\$22,536,444	87%
PROVINCE OF MANITOBA	\$2,010,118	8%
LIBRARY - GENERATED	\$1,072,056	4%
LIBRARY TRUST/BOOK SALES	\$371,292	1%
TOTAL	\$25,989,910	100%
Expenditures 2019		
SALARIES AND BENEFITS	\$14,295,801	55%
BUILDING MAINTENANCE	\$7,370,601	27%
*LIBRARY MATERIALS	\$2,962,287	10%
SUPPLIES AND SERVICES	\$1,361,221	13%
TOTAL	\$ 25,989,910	100%
*includes expenditures from book sales, trust accounts and grants		

Donors and Grants

The Library wishes to thank the following people and organizations for their generous contributions in 2019.

Trish Allison-Simms Peter Attwood Marilvn Baker James Beaulieu Dr. L. A. Black Teri Cheung **Confidence Rebekah Lodge NO.40** Shannon Corbett Helle Cosby Nicole Denboer Arlene Erickson Louise Fileccia Friends of the Winnipeg Public Library Sheila Gouriluk **Heather Graham** Pearl Greenaway Leslie Hanson Marlene Hanson Denis Hlynka Sally Hogg Onkar S. Hundal Institute of Corporate Directors Interdimensional Pictures Inc. Svlvia Kohn **Candace Kosack Christine Krychuk** Beverly D. Kyle Linda Lauren **Donald Letters** M.C. Little **Howard Mandshein** Iris McCrie Linda Moore Walter Mostoway **Terry Muzychuk** Valerie Neilsen Hertha Neufeld Bettina Nyman Province of Manitoba Celia Rodd and Atul Sharma Ruth Schellenberg **Deborah Seguin** Dr. L.H. Sekla-Farag **Brian Shaw** Louise Sloane Joan Steels Maureen Steinfeld **Rosalyn Sutley** Mary A. Turnock Hannelore Weber **The Winnipeg Foundation** Literacy for Life Fund Margaret M. Webster Memorial Fund Nancy Turriff and Jeanne Allen Fund **Robert Clague Memorial Fund** Winnipeg Public Library Board Library Advisory Committees Tessa Wiwchar **Brian Wood**



Winnipeg Public Library Board

2019 was a busy year for the Winnipeg Public Library Board. The process of updating the Board's 5-year strategic plan was started and focused on the advocacy and advisory mandates of the Board. Continued financial support to various programs and services that is offered through WPL such as Indigenous language programs, Writer-in-Residence, hiring a consultant to examine and provide recommendations to the WPL multilingual collection, and materials for Outreach services was provided. The Board remains committed to ensure the sustainability and support of WPL. Many thanks to the Library Advisory Committees who are a support of library services within their communities.

Winnipeg Library Foundation

We were delighted to see St. John's Library reopen this year as a direct result of the Centennial Renewal campaign – Cornish Library will soon follow. This year we were the grateful recipients of a generous planned gift. If you have considered leaving a bequest to the Winnipeg Library Foundation in support of your public library as part of your estate planning, we would be happy to help make that process simple for you.

As always, we are grateful to the many donors and supporters – we couldn't do it without you. Reach us via email to *info@winnipeglibraryfoundation.ca*, or by phone at 204.989.2060.

Carole Marshall, Executive Director





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Friends of the Winnipeg Public Library

2019 was an exciting year for the Friends. We were pleased to contribute \$43,000 for library programs and special projects. This contribution is the largest ever. To those who attended Books & Brunch, shopped at the Best of Friends Gift Shop and the Fall Book Sale, made donations and bought memberships, **THANK YOU!**

None of these funds would be available if it were not for the over 70 committed Friends' volunteers. Hats off to each of them!

These were the Friends' contributions: supported the **Writer-in-Residence** program; major contributor to **Spring Break Family Programming**; funded the **St. Boniface Family Literacy Playground**, first in the city to be English and French; **Wall Decals** for St. Boniface Library, to support the early childhood literacy skill development – Talk, Sing, Read, Write, Play; funded the purchase of **three more sewing machines** – industrial, embroidery and quilting – as well as add-on software to enhance the five sewing machines previously provided by the Friends, in the ideaMILL; and the purchase of **Tote Bags**, for giveaways at major library events, with Friends logo on them.

Learn more at **friendswpl.ca**. Kathy Blight, President

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